



April 9, 2020

## Lodging Partner Alert: Updates to Buncombe County 'Stay Home, Stay Safe' Emergency Order

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Effective April 9 and until further notice, a revised ["Stay Home, Stay Safe"](#) order is in place that continues to prohibit non-essential travelers from staying in paid lodging in Buncombe County. Non-compliance with this declaration is a class 2 misdemeanor.

Explore Asheville hosted a video conference call on April 8, attended by more than 100 representatives of hotels, B&Bs, campgrounds and cabins, and homestay and short-term rental operations. Officials with Buncombe County Emergency Operations Center provided a review of the updated order.

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### 'Stay Home, Stay Safe': Top Takeaways for Lodgers

**NO NON-ESSENTIAL TRAVELERS:** No leisure- or recreation- related travel or overnight stays are allowed in Buncombe County lodging facilities.

**CANCEL RESERVATIONS FOR NON-ESSENTIAL TRAVELERS:** Current reservations for non-essential travel should be cancelled, and no further reservations should be made for as long as the Order remains in effect.

**CURRENT GUESTS:** Current guests and Buncombe County residents are permitted to stay or remain in commercial lodging facilities.

**DOCUMENTATION REQUIRED FOR ESSENTIAL WORKERS:** Persons engaged in essential work or activities (such as medical professionals) may stay in lodging facilities, but documentation of essential business activity must be obtained by the lodging operator for anyone from outside Buncombe County. [Use this form for documentation.](#)

**MANDATORY SELF-QUARANTINE:** Anyone coming from outside Buncombe County must self-quarantine for 14 days (or the length of their stay, if shorter than 14 days). For a hotel or homestay, for example, this means that the guest cannot leave their room and the lodging operator must deliver food or other needs.

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## **'Stay Home, Stay Safe' Compliance Toolkit**

Explore Asheville continues to provide tools and information to help lodging partners comply with this order, including legal guidance by McGuire, Wood and Bissett, and traveler advisory signage [see below] that is being used across our community. [Download elements of the Compliance Toolkit here.](#)

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## **Virtual Partner Forum on Tuesday April 14**

By now we hope you've received notice of our Partner Forum via GoToWebinar on Tuesday, April 14, 11:30 a.m. – 12:30 p.m.

The Explore Asheville team will provide an update on current partner support activities during the COVID-19 crisis, intermediate strategies, and long-term plans for reactivating Asheville's customer base as soon as it is safe to travel.

The event is free, but registration is required for information on how to access the webinar from your computer or smartphone. [Learn more and register here.](#)

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**Click the image to download the signage.**

# ATTENTION TRAVELERS ARRIVING FROM OUT-OF-STATE

By order of Buncombe County, N.C., you are required to  
**self-quarantine for 14 days**  
immediately upon arrival if you are residing/staying in any  
location within Buncombe County. You must travel immediately  
to your residence (vacation rental, hotel, home, second home),  
and do not leave for any reason during quarantine.

QUESTIONS?  
Visit [Buncombecounty.org](http://Buncombecounty.org)



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