



March 30, 2020

Attention Lodging Partners: How Have Your Operations Changed?

Buncombe County's "Stay Home, Stay Safe" order prohibits leisure and recreation travelers from visiting Buncombe County or be subject to a 14-day quarantine. This is resulting in changes in operations and temporary closures for many of our partner businesses.

We are making every effort to stay on top of those changes and maintaining up-to-date information on ExploreAsheville.com which serves as a vital resource for both visitors and residents to find information about your business. Send your updates to News@ExploreAsheville.com. We'll update your listing, or you can do so utilizing your extranet login. Find instructions [here](#).

In Case You Missed It: Information & Tools for Complying with 'Stay Home, Stay Safe'

On March 26 at 8 p.m., the Stay Home, Stay Safe order issued by Buncombe County took effect. As noted above, it prohibits leisure and recreation travelers from visiting Buncombe County or be subject to a quarantine for the duration of their stay, up to 14 days, even if the 14-day period extends beyond the duration of the declaration.

Following are the tools and information Explore Asheville is providing to help lodging partners comply with this order, including legal guidance by McGuire, Wood and Bissett, and signage that is being used across our community regarding leisure travelers.

If you haven't already, we urge you to review these tools and put measures into place immediately.

- [Stay Home, Stay Safe Compliance Guidance for Accommodations](#)
 - [Notice to Guests for Posting & Distribution by Accommodations](#)
 - [Signage to Post & Distribute to Travelers](#)
 - [Stay Home, Stay Safe Emergency Declaration](#)
 - [Stay Home, Stay Safe Interpretive Guidance](#)
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Your Questions Answered: Watch for Info on an Upcoming Video Conference Call

Last week, Explore Asheville convened a Zoom conference with 86 lodging partners in attendance. Buncombe County officials answered questions and provided clarifications on the Stay Home, Stay Safe order.

Since that call, Gov. Roy Cooper has issued a statewide order that expires on April 29 and differs in some ways from Buncombe's. The governor has stated that the more stringent of the two orders – which in this case is Buncombe's – should be followed.

As April 9 grows near (and assuming Buncombe's order is not extended), we will be convening another video conference for lodging partners to get further guidance from Buncombe County in understanding how to move from compliance with the local order to the statewide order. **Watch for details.**

Click the image to download the signage.

ATTENTION

TRAVELERS ARRIVING FROM

any area experiencing community transmission of COVID-19,
including the states of

NEW YORK • WASHINGTON • CALIFORNIA

By order of Buncombe County, N.C., you are required to
self-quarantine for 14 days

immediately upon arrival if you are residing/staying
in any location within Buncombe County.

QUESTIONS?

Visit Buncombecounty.org



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