

## CALL TO ORDER

### Chairman Himanshu Karvir

Call to Order the Virtual Joint Meeting of the BCTDA, Public Authority and BCTDA, Nonprofit Corporation

## MEETING AGENDA & DOCS

### Chairman Himanshu Karvir

The agenda and meeting documents are available online.

### Go to:

- >AshevilleCVB.com
- >Board Meetings & Documents
- >Upcoming BCTDA Meetings



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Convention & Visitors Bureau

#### **Board Meetings & Documents**

The BCTDA meets monthly, usually on the fourth or last Wednesday, 9:00 a.m. in the Boardroom of the Explore Asheville Convention & Visitors Bureau. Meetings are open to the public and agendas are posted 48 hours in advance. Additional meeting materials including minutes, staff recaps and performance indexes will be posted after each meeting. Please refer any questions to Jonna (Reiff) Sampson, Executive Operations Manager, at jsampson@ExploreAsheville.com.

#### **Board Meeting Information:**

- Upcoming BCTDA Board Meetings
- Past BCTDA Board Meetings
- Past BCTDA Board Meeting Documents

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#### Upcoming Events

BCTDA Board Meeting – August 2020

Wednesday, August 26, 9:00 am - 11:00 am

## BCTDA ROLL CALL

### Chairman Himanshu Karvir

- Vice Chairman Gary Froeba
- Leah Ashburn (absent may join meeting after 10:00)
- Andrew Celwyn
- Brenda Durden
- John Luckett
- John McKibbon

- Kathleen Mosher
- James Poole (absent)
- Buncombe County Commissioner
   Joe Belcher
- Asheville City Councilmember
   Julie Mayfield
- Chairman Himanshu Karvir

## INREMEMBRANCE

# George Cecil



Photo: Asheville Citizen-Times

## INREMEMBRANCE

# John Cram

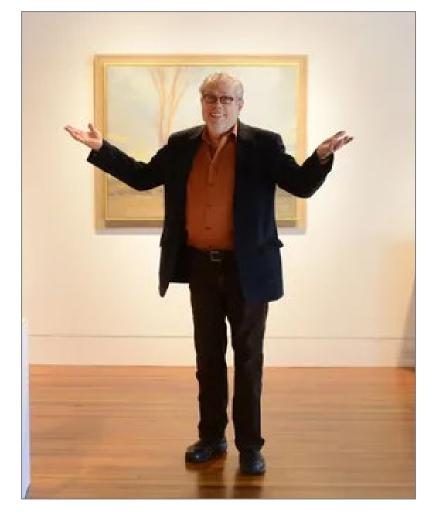


Photo: Asheville Citizen-Times

## MINUTES

### Chairman Himanshu Karvir

**Motion for Consideration** 

Motion to approve the minutes from the September 30, 2020 Regular BCTDA Meeting

### Explore ASHEVILLE

Buncombe County Tourism Development Authority

#### Buncombe County Tourism Development Authority A Joint Meeting of the Public Authority and Nonprofit Corporation

Via Zoom Webinar due to the COVID-19 Pandemic/State of Emergency

Virtual Board Meeting Minutes

Wednesday, September 30, 2020

Present (Voting): Himanshu Karvir, Chair, Gary Froeba, Vice Chair,

Leah Ashburn, Andrew Celwyn, Brenda Durden, John Luckett,

John McKibbon, Kathleen Mosher, James Poole

Absent (Voting): None

Present (Ex-Officio): Asheville City Councilmember Julie Mayfield

Buncombe County Commissioner Joe Belcher

Absent (Ex-Officio): None

CVB Staff: Chris Cavanaugh, Marla Tambellini, Dianna Pierce, Jonna

Sampson, Daniel Bradley, Carli Adams, Kathryn Dewey,

Connie Holliday, Beth McKinney, Tina Porter

BC Finance: Don Warn, Buncombe County/BCTDA Fiscal Agent

Legal Counsel: Sabrina Rockoff, McGuire, Wood & Bissette

Online Attendees: Glenn Cox, Josh Jones, Pat Kappes, Sarah Lowery,

Kathi Petersen, Glenn Ramey, Charlie Reed, Dodie Stephens;

Explore Asheville Staff

Demp Bradford, Asheville-Buncombe Regional Sports

Commission

Kit Cramer, Asheville Area Chamber of Commerce Angie Arner, Kelsey Ann Bassel, Meghan Jackson, Lauren Jennings, Ashley Keetle, Nick Smart; 380i Jim Muth, Asheville Buncombe Hotel Association

Jane Anderson, Asheville Independent Restaurant Association

John Ellis, Past BCTDA Board Member Tina Kinsey, Asheville Regional Airport

Jackson Tierney, Bob Michel; Asheville Homestay Network

Mackenzie Wicker, Asheville Citizen-Times

Daniel Walton, Mountain Xpress Jason Sandford, Ashvegas

Sunshine Request

Members of the public and additional tourism industry partners registered in advance and attended the online meeting.

Buncombe County Tourism Development Authority - September 30, 2020 BCTDA Meeting - Page 1 of 8

## MINUTES - ROLL CALL VOTE

### Chairman Himanshu Karvir

- Vice Chairman Gary Froeba
- Andrew Celwyn
- Brenda Durden
- John Luckett
- John McKibbon
- Kathleen Mosher
- Chairman Himanshu Karvir

## MINUTES

### Chairman Himanshu Karvir

**Motion for Consideration** 

Motion to approve the minutes from the October 15, 2020 Special BCTDA Meeting

### Explore ASHEVILLE

Buncombe County Tourism Development Authority

Buncombe County Tourism Development Authority
A Joint Meeting of the Public Authority and Nonprofit Corporation

Via Zoom Webinar due to the COVID-19 Pandemic/State of Emergency

#### Virtual Special Board Meeting Minutes

Thursday, October 15, 2020

Present (Voting): Himanshu Karvir, Chair; Gary Froeba, Vice Chair; Leah Ashburn,

Brenda Durden, John Luckett, John McKibbon, Kathleen Mosher,

James Poole

Absent (Voting): Andrew Celwyn

Present (Ex-Officio): Asheville City Councilmember Julie Mayfield

Buncombe County Commissioner Joe Belcher

Absent (Ex-Officio): None

CVB Staff: Chris Cavanaugh, Jonna Sampson, Daniel Bradley

Future CVB Staff: Victoria Isley, Incoming Explore Asheville President & CEO

Legal Counsel: Sabrina Rockoff, McGuire, Wood & Bissette

Online Attendees: Carli Adams, Hannah Dosa, Josh Jones, Pat Kappes,

Sarah Kilgore, Sarah Lowery, Kathi Petersen, Dianna Pierce, Glenn Ramey, Charlie Reed, Dodie Stephens, Jason Tarr, Landis Taylor, Audrey Wells, Nicole Will; Explore Asheville Staff

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Don Warn, Buncombe County Finance

Demp Bradford, Asheville-Buncombe Regional Sports

Commission

Kit Cramer, Asheville Area Chamber of Commerce Jim Muth, Asheville Buncombe Hotel Association

Jane Anderson, Asheville Independent Restaurant Association

Ashley Keetle, 360i

John Éllis, Past BCTDA Board Member Bob Michel, Asheville Homestay Network John Boyle, Asheville Citizen-Times Daniel Walton, Mountain Xpress Jason Sandford, Ashvegas

Sunshine Request

Additional tourism industry partners registered in advance and attended the online meeting.

#### **Executive Summary of Meeting Minutes**

- Chairman Karvir called the virtual joint special meeting of the BCTDA, Public Authority and BCTDA, Nonprofit Corporation, to order at 11:01 a.m.
- Vice Chairman Froeba reviewed the CEO search process and timeline.

Buncombe County Tourism Development Authority - October 15, 2020 Special BCTDA Meeting - Page 1 of 4

## MINUTES - ROLL CALL VOTE

### Chairman Himanshu Karvir

- Vice Chairman Gary Froeba
- Andrew Celwyn
- Brenda Durden
- John Luckett
- John McKibbon
- Kathleen Mosher
- Chairman Himanshu Karvir

## FINANCIAL REPORTS

# Buncombe County Finance Director Don Warn

Presentation of the September 2020 Financial Reports

#### BUNCOMBE COUNTY TOURISM DEVELOPMENT AUTHORITY

Monthly Statement of Revenues, Expenditures, and Changes in Fund Balance Operating Fund, Budget and Actual September 30, 2020

						(%)		Prior	Year
	Current Month		Year to Date	Budget	Budget	•	Year to Date	(%)	
	Budget		Actual	Actual	Remaining	Used		Actual	Change From
Revenues:							_		
Occupancy tax, net	\$11,135,293	\$	1,576,516	\$ 2,966,859	\$ 8,168,434	26.6	%	\$ 3,750,455	-20.9%
Investment income	-		-	66	(66)		-	-	-
Other income			5,025	5,254	(5,254)		-	(1,153)	-555.6%
Total revenues	11,135,293	_	1,581,541	2,972,180	8,163,113	26.7	%	3,749,302	-20.7%
Expenditures:									
Salaries and Benefits	2,545,163		162,164	453,249	2,091,914	17.8	%		
Sales	881,277		(482)	132,939	748,338	15.1	%		
Marketing	11,390,551		226,185	783,950	10,606,601	6.9	%		
Public Affairs	88,519		4,370	6,254	82,265	7.1	%		
Administration & Facilities	670,684		27,850	145,122	525,562	21.6	%		
Events/Festivals/Sponsorships	100,000		1,500	1,873	98,127	1.9	%		
Total expenditures	15,676,194		421,587	1,523,387	14,152,807	9.7	%	-	-
Revenues over (under)									
expenditures	(4,540,901)		1,159,954	1,448,793			=	\$ 3,749,302	-61.4%
Other Financing Sources:									
Carried over earned income	100,000		-	-					
Total other financing sources	100,000		-	_					
Net change in fund balance	\$ (4,440,901)	\$	1,159,954	1,448,793					
Fund balance, beginning of year Fund balance, end of month				12,465,092 \$13,913,885					

As directed by State statute, 75% of the occupancy tax revenue is invested in tourism promotion (reflected in the operations budget presented here) and 25% is dedicated to the Tourism Product Development Fund (TPDF) to be used for tourism-related community grants. The TPDF is budgeted by project ordinance due to the nature of the fund. Revenue dedicated to TPDF is projected at \$3,711,764 for FY21.

#### BUNCOMBE COUNTY TOURISM DEVELOPMENT AUTHORITY

Monthly Revenue Summary

September 30, 2020

		Operating Fund										Product Development Fund								
Month of room sales:	By Month				Cumulative Year-to-Date				By Month					Cumulative Year-to-Date						
	Current Year	Prior Year	(%) (%)		Current Year		Prior Year	(%) Change	_	Current Year		Prior Year	(%) Change		Current Year	Prior Year	(%) Change			
July	\$ 1,390,343	\$ 1,946,888	-29%	\$	1,390,343	\$	1,946,888	-29%	5	463,448	5	648,963	-29%	5	463,448	\$ 648,963	-29%			
August	1,576,516	1,803,567	-13%		2,966,859		3,750,455	-21%		525,505	5	601,189	-13%		988,953	1,250,152	-21%			
September	-	1,736,622	-		-		5,487,077	-		-	\$	578,874	-		_	1,829,026	-			
October	-	2,206,323	-		-		7,693,400	-		-	5	687,320	-		_	2,516,346	-			
November	-	1,771,151	-		-		9,464,551	-		-	5	590,384	-		_	3,106,729	_			
December	-	1,780,020	•		-		11,244,571	-		-	\$	593,340	-		-	3,700,069	_			
January	-	1,115,364	-		-		12,359,935	-		-	\$	371,788	-		_	4,071,857	-			
February	-	1,043,672	-		-		13,403,607	-		-	5	347,891	-		-	4,419,748	_			
March	-	504,135	-		-		13,907,742	-		-	5	168,045	-		_	4,587,793	_			
April	-	117,789	-		-		14,025,531	-		-	\$	39,263	-		_	4,627,056	-			
May	_	383,262	_		_		14,408,792	-		_	5	127,754	-		-	4,754,810	_			
June	-	_	-		-		14,408,792	-		-	5	-	-		-	4,754,810	_			
Total revenues	\$ 2,966,859	\$ 14,408,792		\$	2,966,859	-\$	14,408,792		- 5	988,953	S	4,754,810		\$	988,953	\$4,754,810				

#### BUNCOMBE COUNTY TOURISM DEVELOPMENT AUTHORITY

Monthly Product Development Fund Summary

September 30, 2020

	Budget	Life to Date Actuals	Remaining	(%) Budget Used	
Revenues:	Budget	Actuals	Budget	Budget Oset	
Occupancy Tax	\$27,203,000	\$ 27,219,015	\$ (16,015)	100.1%	
Investment Income	-	1,229,118	(1,229,118)	0.0%	
Total revenues	27,203,000	28,448,133	(1,245,133)	104.6%	
Expenditures:					
Product development fund projects:					
2009 Asheville Art Museum (Museum Expansion)	\$ 500,000	\$ -	500,000	-	
2012 Montford Park Players (Welcome Facility & Amphitheatre Renovations)	125,000	-	125,000	-	
2014 City of Asheville (Riverfront Destination Development 1.0)	7,100,000	3,300,000	3,800,000	46.5%	
2016 Asheville Community Theatre (Theatre Expansion & Renovation)	1,000,000	430,000	570,000	43.0%	
2016 City of Asheville (U.S. Cellular Center - Theatre Creation & Meeting Room Conver	1,500,000	1,500,000	-	100.0%	
2016 Diana Wortham Theatre (The Wortham Center)	700,000	700,000	-	100.0%	
2017 Buncombe County Government (Woodfin Greenway & Blueway)	2,250,000	-	2,250,000	-	
2018 Buncombe County Government (Enka Recreation Destination)	6,000,000	-	6,000,000	-	
2018 Eagle Market Streets Dev. Corp. (YMI Cultural Center Improvements)	800,000	-	800,000	-	
2018 LEAF Community Arts (LEAF Global Arts Center)	705,000	705,000	-	100.0%	
2018 NC Arboretum Society (Garden Lighting & Parking Enhancements)	905,000	684,180	220,820	75.6%	
2018 River Front Development Group (African-American Heritage Museum at Stephens	100,000	-	100,000	-	
Tourism Jobs Recovery Fund	5,000,000	5,000,000		100.0%	
Total product development projects	26,685,000	12,319,180	14,365,820	46.2%	
Product development fund administration	518,000	183,434	334,566	35.4%	
Total product development fund	\$27,203,000	\$ 12,502,614	\$14,700,386	46.0%	
Product Development Funds Available for Future Grants					
Total Net Assets		\$ 15,945,519			
Less: Liabilities/Outstanding Grants		(14,365,820)			
Less: Unspent Admin Budget (Current Year)		(334,566)			
Current Product Development Amount Available		\$ 1,245,133			
Page 3 of 8					

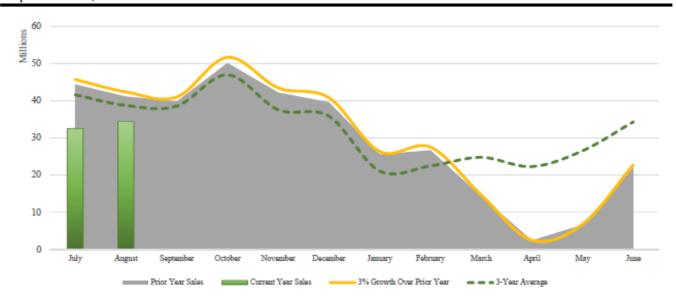
#### BUNCOMBE COUNTY TOURISM DEVELOPMENT AUTHORITY

Monthly Balance Sheet Governmental Funds September 30, 2020

				Product	
		perating	D	evelopment	
		Fund		Fund	 Total
A					
Assets:					
Current assets:		005.004		45.045.540	00.040.040
Cash and investments	\$13	,995,394	\$	15,945,519	\$ 29,940,913
Receivables		-	_	-	-
Total current assets	\$ 13	,995,394	\$	15,945,519	29,940,913
Liabilities:					
Current liabilities:					-
Accounts payable	\$	25,609	\$	-	\$ 25,609
Future events payable		55,900	\$	14,365,820	\$ 14,421,720
Total current liabilities		81,509	\$	14,365,820	\$ 14,447,329
					-
Fund Balances:					-
Restricted for product development fund		-		1,579,699	1,579,699
Committed for event support program		9,811		-	9,811
State Required Contingency		890,823		-	890,823
Designated Contingency	4	,191,257		-	4,191,257
Undesignated (cash flow)	8	,821,993		-	8,821,993
Total fund balances	13	,913,885		1,579,699	15,493,584
Total liabilities and fund balances	\$13	,995,394	\$	15,945,519	\$ 29,940,913
				,,-,-	,,

#### BUNCOMBE COUNTY TOURISM DEVELOPMENT AUTHORITY

Room Sales Shown by Month of Sale, Year-to-Date September 30, 2020

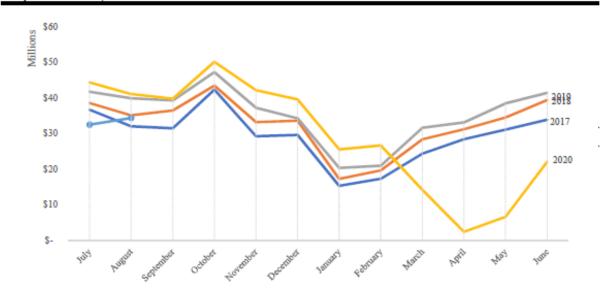


	Current	Current Pric		(%)	YTD (%)	3% Over	3-Year
	Year		Year	Change	Change	Prior Year	Average
Month of room sales:							
July	\$ 32,524,077	\$	44,385,587	-27%	-27%	\$ 45,717,154	\$ 41,574,158
August	34,387,654		41,115,834	-16%	-22%	42,349,309	38,717,282
September	-		39,796,041	-	-	40,989,923	38,532,969
October	-		50,150,018	-	-	51,654,518	46,965,398
November	-		42,191,421	-	-	43,457,164	37,554,580
December	-		39,601,095	-	-	40,789,128	35,823,829
January	-		25,559,883	-	-	26,326,679	21,064,651
February	-		26,696,605	-	-	27,497,503	22,452,784
March	-		14,205,993	-	-	14,632,173	24,750,146
April	-		2,402,461	-	-	2,474,535	22,261,486
May	-		6,622,714	-	-	6,821,396	26,543,593
June	-		22,107,340	-	-	22,770,560	34,320,539
Total revenues	\$ 66,911,731	\$	354,834,993			\$365,480,043	\$390,561,414

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#### BUNCOMBE COUNTY TOURISM DEVELOPMENT AUTHORITY

History of Total Sales by Month Shown by Month of Sale, Year-to-Date September 30, 2020



	2017	2018	2019	2020	2021
Month of room sales:		_			_
July	\$ 36,734,684	\$ 38,602,612	\$ 41,734,276	\$ 44,385,587	\$ 32,524,077
August	32,040,330	35,118,463	39,917,550	41,115,834	34,387,654
September	31,498,527	36,475,819	39,327,048	39,796,041	-
October	42,361,030	43,473,922	47,272,253	50,150,018	-
November	29,254,904	33,231,722	37,240,595	42,191,421	-
December	29,615,696	33,597,999	34,272,393	39,601,095	-
January	15,323,999	17,286,992	20,347,077	25,559,883	-
February	17,323,590	19,676,430	20,985,316	26,696,605	-
March	24,352,927	28,406,443	31,638,002	14,205,993	-
April	28,444,541	31,240,963	33,141,034	2,402,461	-
May	31,113,327	34,544,014	38,464,050	6,622,714	-
June	33,898,766	39,441,126	41,413,153	22,107,340	-
Total room sales	\$351,962,319	\$ 391,096,506	\$ 425,752,745	\$ 354,834,993	\$ 66,911,731
		Page 6 of 8	3		

#### BUNCOMBE COUNTY TOURISM DEVELOPMENT AUTHORITY

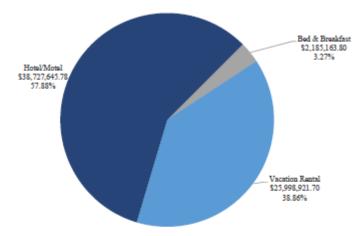
Room Sales Shown by Month of Sale, Year-to-Date September 30, 2020

	Hotel/Motel					Vacation Re	ntals			Bed & Break	fast		Grand Totals				
Month of room sales:	Current Year	Prior Year	% Change	YTD % Change	Current Year	Prior Year	% Change	YTD % Change	Current Year	Prior Year	% Change	YTD % Change	Current Year	Prior Year	% Change	YTD % Change	
July	\$ 19,132,318	\$ 33,587,325	-43.0%	-43.0%	\$ 12,293,579	\$ 9,390,995	30.9%	30.9%	\$ 1,098,181	\$ 1,407,268	-22.0%	-22.0%	\$ 32,524,077	\$ 44,385,587	-26.7%	-26.7%	
August	19,595,328	31,112,092	-37.0%	-40.1%	13,705,343	8,736,879	56.9%	43.4%	1,086,983	1,266,863	-14.2%	-18.3%	34,387,654	41,115,834	-16.4%	-21.7%	
September	-	29,886,060	-		-	8,600,095	-		-	1,309,887	-		-	39,796,041	-		
October	-	39,606,607	-		-	8,764,027	-		-	1,779,383	-		-	50,150,018	-		
November	-	32,892,802	-		-	7,993,245	-		-	1,305,374	-		-	42,191,421	-		
December	-	30,545,959	-		-	7,916,287	-		-	1,138,848	-		-	39,601,095	-		
January	-	16,067,073	-		-	8,959,164	-		-	533,646	-		-	25,559,883	-		
February	-	17,832,201	-		-	8,250,039	-		-	614,365	-		-	26,696,605	-		
March	-	11,867,918	-		-	1,906,094	-		-	431,981	-		-	14,205,993	-		
April	-	2,109,282	-		-	288,041	-		-	5,139	-		-	2,402,461	-		
May	-	4,523,980	-		-	1,932,459	-		-	166,276	-		-	6,622,714	-		
June	-	11,770,482	-		-	9,682,559	-		-	654,299	-		-	22,107,340	-		
Total	\$ 38,727,646	\$ 261,801,781	_		\$ 25,998,922	\$ 82,419,883	_		\$ 2,185,164	\$ 10,613,329			\$ 66,911,731	\$ 354,834,993			
			-				-				_				-		

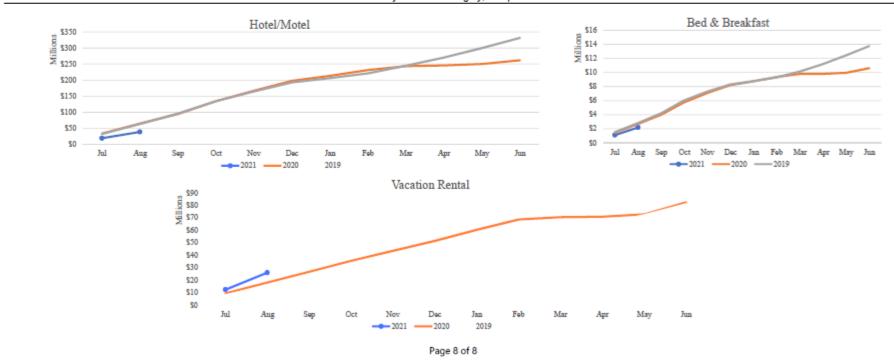
#### BUNCOMBE COUNTY TOURISM DEVELOPMENT AUTHORITY

Room Sales by Category Shown by Month of Sale, Year-to-Date September 30, 2020





Year-to-Date Room Sales by Individual Category, Compared to Prior Year



## FINANCIAL STATEMENTS

**Questions/Discussion?** 

## APPROVAL OF FINANCIALS

### Chairman Himanshu Karvir

**Motion for Consideration** 

Motion to Approve the September 2020 Financial Statements as Presented

## FINANCIALS - ROLL CALL VOTE

### Chairman Himanshu Karvir

- Vice Chairman Gary Froeba
- Andrew Celwyn
- Brenda Durden
- John Luckett
- John McKibbon
- Kathleen Mosher
- Chairman Himanshu Karvir

## EARNED REVENUE RESOLUTION

### **Chris Cavanaugh**

- Last month, an amendment for \$100,000 was approved to establish an Earned Revenue budget in FY 21, as nothing was budgeted in this Fund due to economic uncertainties at the time the budget was approved.
- Funds are generated via advertising and online reservations on ExploreAsheville.com and are not subject to occupancy tax mandates/restrictions.
- This Fund was previously used for festival and event grants via an annual funding cycle.

### EARNED REVENUE RESOLUTION

### **Chris Cavanaugh**

- Staff is requesting that the board approve a motion to give Explore Asheville's President & CEO and/or Interim Executive authorization to approve expenditures from the Earned Revenue Fund for amounts up to \$5,000 per recipient during FY 21.
- Also requested in the motion is that expenditures exceeding \$5,000 per recipient may be approved by the BCTDA board chair.
- Questions/Discussion?

## EARNED REVENUE RESOLUTION

### Chairman Himanshu Karvir

### **Motion for Consideration:**

Motion to enable Explore Asheville's President and CEO and/or Interim Executive to authorize expenditures from the Earned Revenue account of no more than \$5,000 per recipient during the 2020-2021 fiscal year, and amounts exceeding \$5,000 per recipient during the same fiscal year will require the authorization of the BCTDA board chair.

## ROLL CALL VOTE

### Chairman Himanshu Karvir

- Vice Chairman Gary Froeba
- Leah Ashburn
- Andrew Celwyn
- Brenda Durden
- John Luckett
- John McKibbon
- Kathleen Mosher
- Chairman Himanshu Karvir

## Asheville Regional Airport

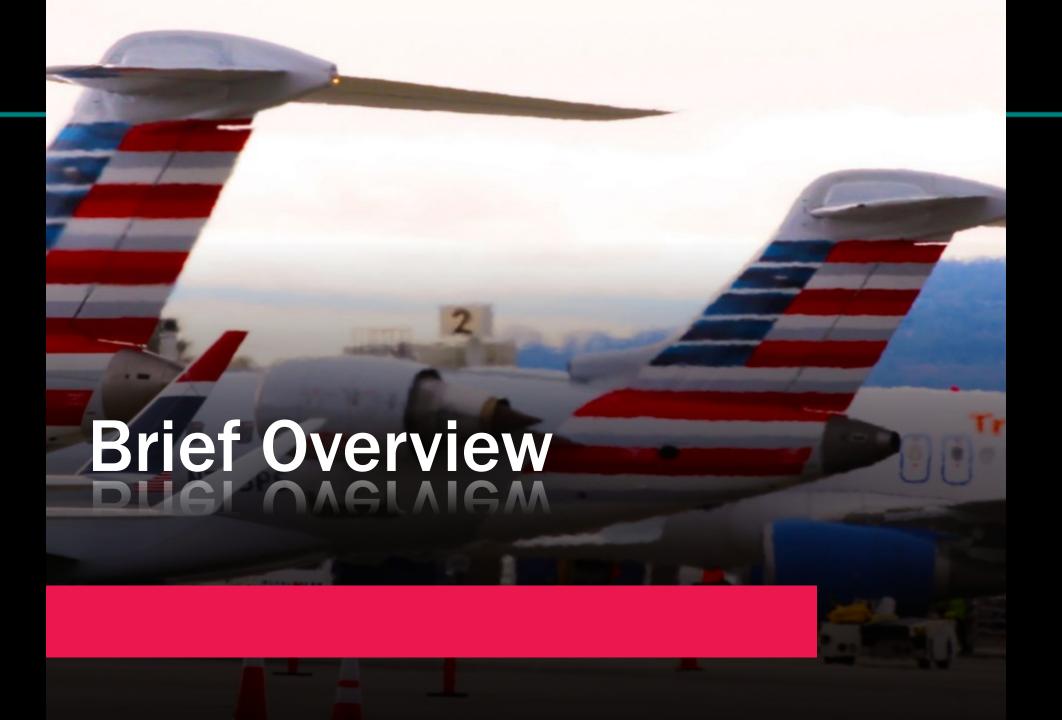
An economic cornerstone.

Growing with the region.

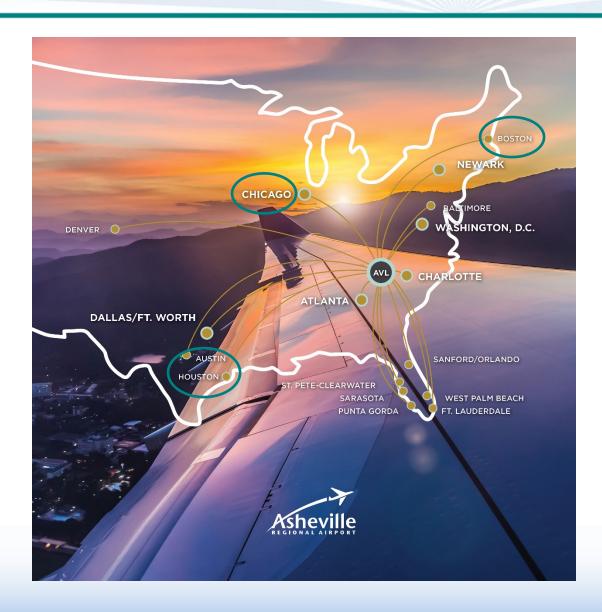
Positioned to weather the current storm.

**Tina Kinsey, A.A.E.**Director of Marketing, PR & Air Service Development





### Current route map



Routes - Pre-covid (March 2020): 23

#### Discontinued:

- New York City (LGA Sat)
- Philadelphia (daily)
- Washington, D.C. (DCA Sat)
- Vero Beach (seasonal)
- Orlando (less-than-daily)

Routes - Current: 18



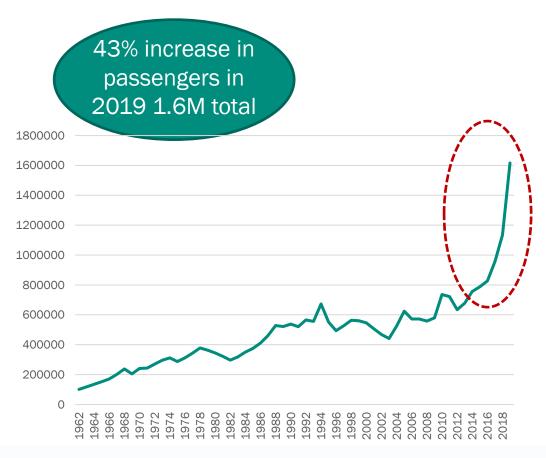








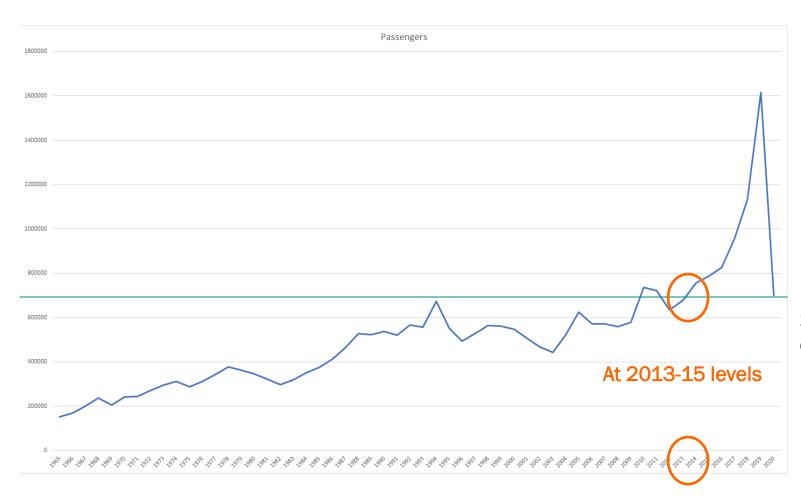
## Astounding & unprecedented growth in air service & utilization



CY 2019 was the sixth consecutive record year – highest number of passengers served in the history of AVL.



### A look at where we are now



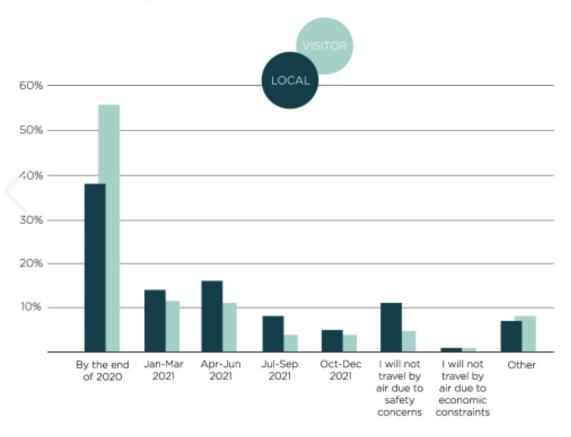
Projecting about 700-725K passengers 2020 – 50-56% decline yr/yr



### Travel sentiment

#### HOW SOON DO YOU PLAN TO TRAVEL BY AIR?

Survey Sample WNC Market N=1,461 | Visitors to WNC N=723



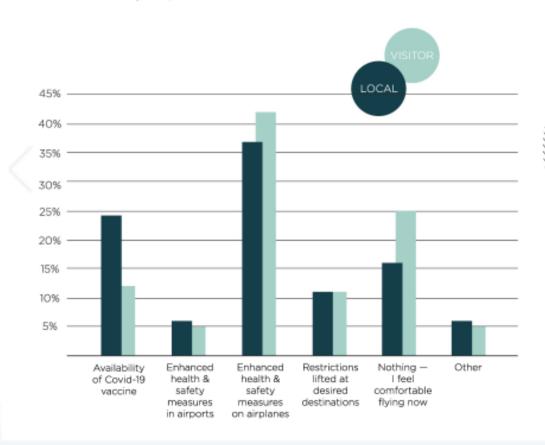




### Travel sentiment

### WHICH IS THE MOST IMPORTANT TO HELP YOU DECIDE TO BOOK A FLIGHT?

Survey Sample WNC Market N=1,440 | Visitors to WNC N=716

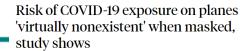




locals & visitors
say enhanced
health and safety
measures on
airplanes is the
most important
info needed







It was conducted by the Department of Defense and United Airlines.

By Gio Benitez and Sam Sweeney

October 15, 2020, 8:06 AM • 5 min read







### Coronavirus exposure risk on airplanes very low, U.S. defense study finds

By Tracy Rucinski, Sanjana Shivdas 3 MIN READ **f y** 

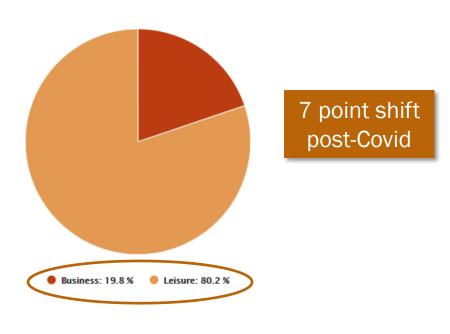
(Reuters) - The risk of exposure to the coronavirus on flights is very low, a U.S.

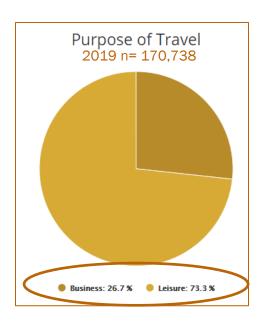
Department of Defense study released on Thursday found, a positive sign for the airline industry as it tries to rebound from the pandemic's crushing effect on travel.

# Air quality on airplanes

### Leisure travel is leading recovery

#### PURPOSE OF TRAVEL - MID-MARCH 2020 - PRESENT



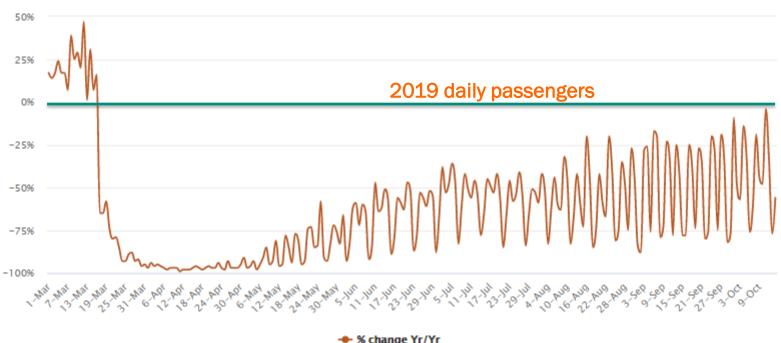


Sample size: 32,278 AVL travelers



### A closer look – daily passengers compared to previous years

### AVL DAILY PASSENGER TREND - Percent change yr/yr 2019 vs 2020

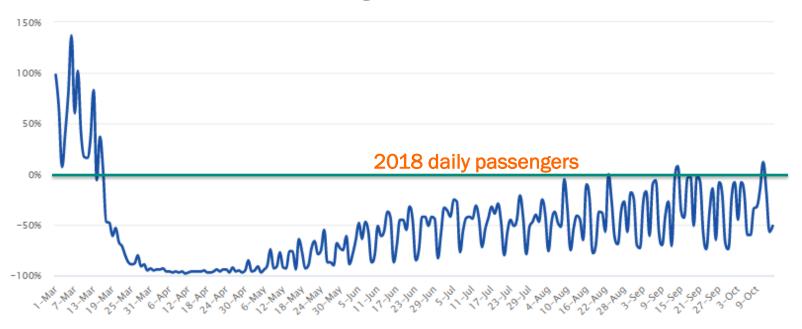






#### A closer look – daily passengers compared to previous years

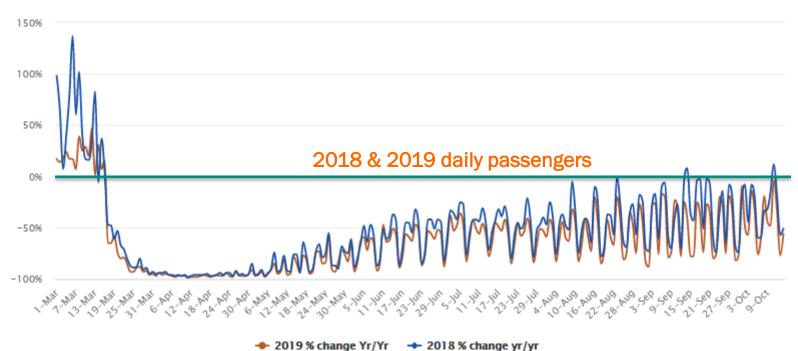




- 2018 % change yr/yr



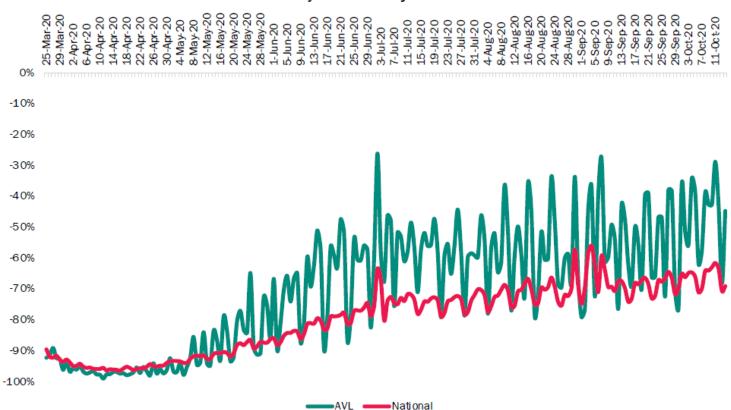




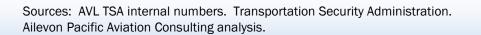


#### AVL has been significantly above the national TSA throughput since June

#### AVL TSA VS. NATIONAL TSA – YEAR-OVER-YEAR CHANGE Day of week adjusted



YoY Passenger Change %	AVL	National	Difference
March (25 to 31)	(92%)	(92%)	-
April	(97%)	(95%)	(1 pt)
May	(87%)	(90%)	+3 pts
June	(67%)	(81%)	+14 pts
July	(57%)	(74%)	+17 pts
August	(57%)	(71%)	+14 pts
September	(54%)	(68%)	+14 pts
October (1 to 14)	(45%)	(66%)	+21 pts







#### RECOVERY WILL TAKE TIME

- AVL is poised to recover sooner than national average
  - Strong leisure market (local and visitor)
  - Strong, affluent traveler base
  - Airlines can typically be profitable in the AVL market
- \*Note: airline industry is changing/shrinking. A lot remains to be understood about future recovery.

We are doing our part at AVL to promote health & safety



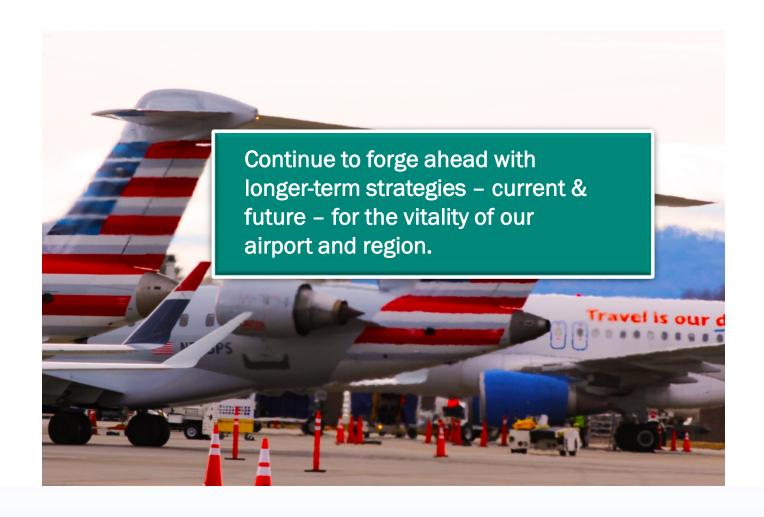
AVL is committed to following best practices to protect the travelers of WNC. Thank you for also doing your part and educating yourself about what to expect so we can all #travelsmart. Together, we can enhance the health and safety of everyone involved in the travel journey.







#### Our plan - strategic, long-term





# Strategic focus

- Air Service Recovery
- Capital improvements/ infrastructure enhancements
- Revenue diversification



# Questions?



# Woodfin Greenway & Blueway

October 28, 2020

Peyton O'Conner – Buncombe County

Karla Furnari – Buncombe County

Eric Hardy – Town of Woodfin Garrett Artz - Riverlink



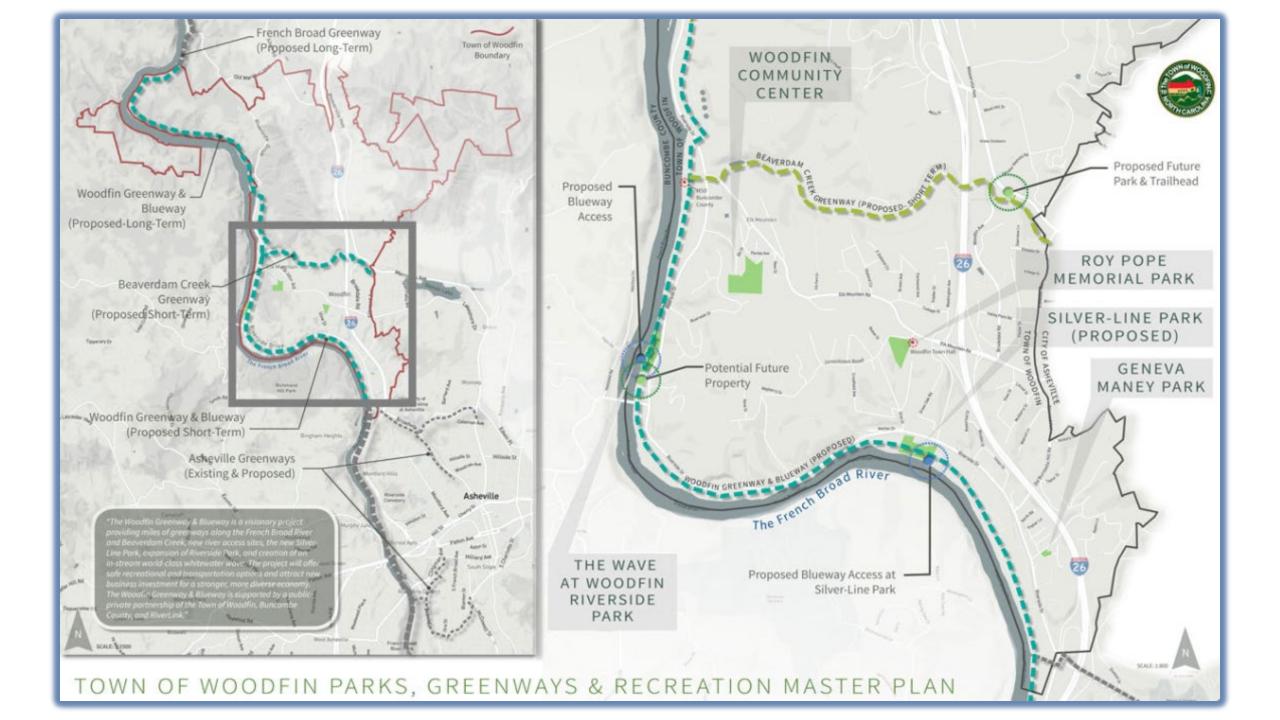
## Agenda

Introductions

**Project Portfolio** 

Timeline

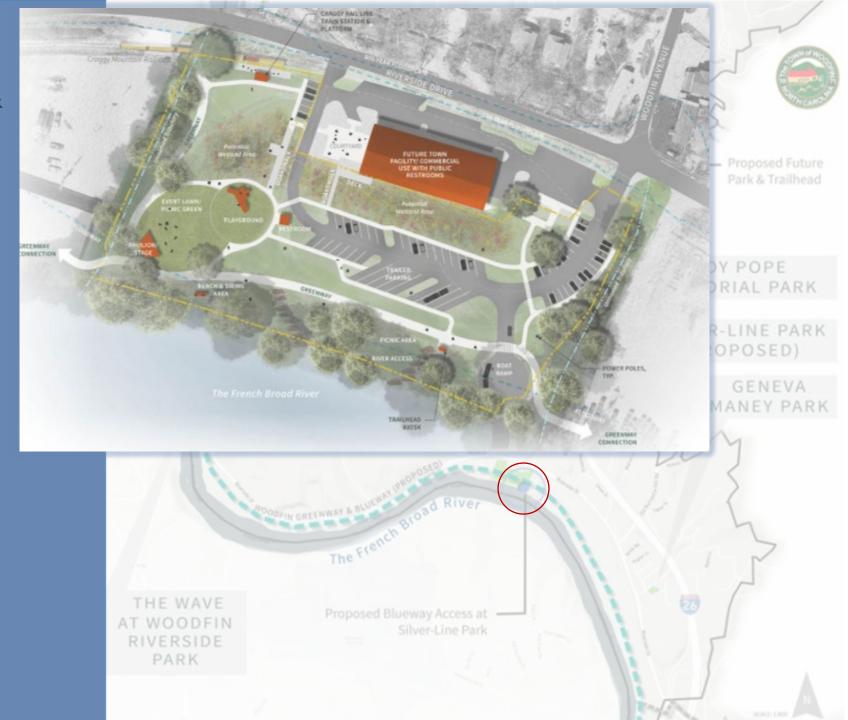
Amended Request



#### Woodfin Greenway & Blueway

#### **Silverline Park**

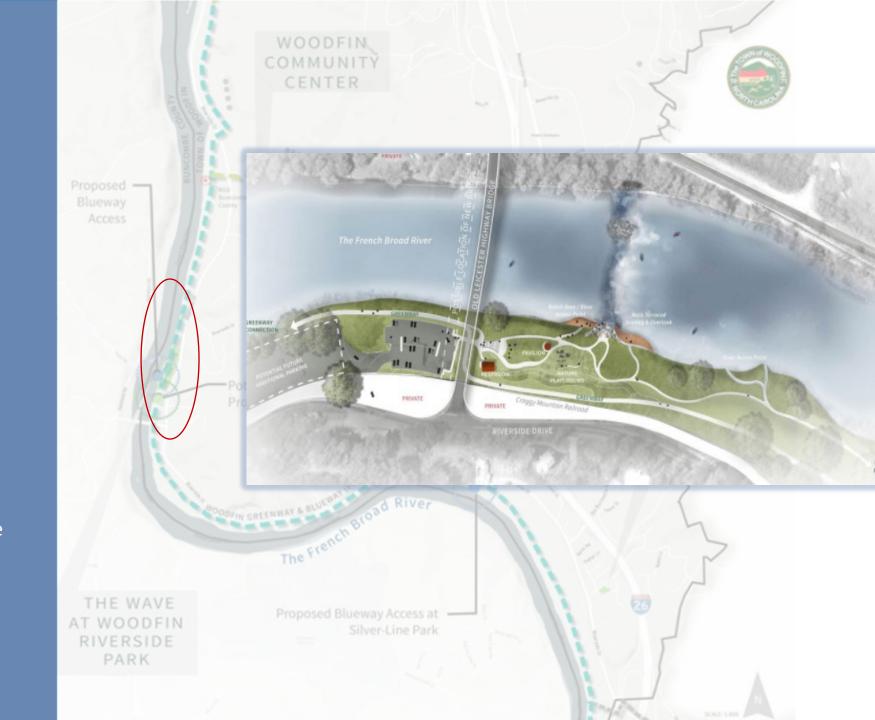
- Now under construction (Sep 2020)
- \$2.9 million budget
- Completion late summer 2021
- Fundraising target \$- 0-
- Features:
  - Picnic shelters
  - Playground including sunken pirate ship
  - Craggy Mountain rail line boarding platform
  - Boat launch



#### Woodfin Greenway & Blueway

#### **Riverside Park Expansion**

- Request for Qualification for final design (draft)
- Proposals due November 2020
- \$3.4 million budget
- Funding target \$830,000
- Estimated 12 months to construct
- Features:
  - Observation pavilion for The Wave
  - River access to The Wave



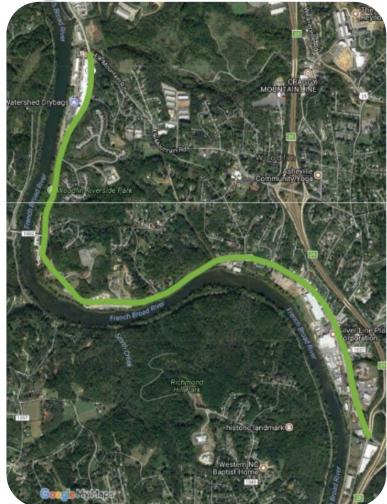
#### Woodfin Greenway & Blueway

#### **Whitewater Wave**

- Request for Qualification for final design (draft)
- Proposals due November 2020
- \$2.2 million budget
- Funding target \$1.5 million
- Estimated 12 months to construct







Bounds		Riversid	Riverside Drive from Broadway to Elk Mountain Road							
Length		3 miles	3 miles							
Cost		l '	\$2.5 million per mile (based on previous greenway comparisons). Does not include land acquisition.							
Timeline		_	Design schedule to be completed in Q2 2021. Construction scheduled in begin in Q4 of 2021.							
	Feasibility	Complet	te							
Project Phase	PE/Design	Currentl	ly Underway							
	Construction	Funded.	Waiting for funding availability.							
Current G	rant Total	\$4,464,000 (\$1.6m design and \$2.864m construction)								
Current Co	ounty Commitment	\$1,116,	000							
Funding C	Outlook	Project has significant funding from Woodfin bond and TDA grant.								
Known Co	nstraints	Addition	Terrain difficulties and rail right-of-way create challenges.  Additionally environmental contamination may be an issue along some of the sites.							
Known Op	pportunities	l	ner willingness appears to be high relative to greenway easements.							
Funding R	Funding Rescission		s from PE/Design agreement							
STBG (Federal High		hway)	Yes							
Funding Sources	- N(:1)()1		No							
	TDA		Yes							

# RIVERSIDE DRIVE (WOODFIN GREENWAY)



Bour	nds	MSD to Merrimon Ave along Beaverdam Creek						
Leng	th	2 miles						
Cost		\$2.5 million per mile (based on previous greenway comparisons). Does not include land acquisition.						
Time	eline	Construction scheduled to begin in Q4 of 2021.						
	Feasibility	None						
Phase PE/Design		No						
	Construction	Funded. Waiting for funding availability.						

Current	t Grant Total	\$1,600,000						
Current	t County Commitment	\$400,000						
Fundin	g Outlook	Project has significant funding from Woodfin bond and TDA grant.						
Known	Constraints	None documented.						
Known	Opportunities	Landowner willingness appears to be high relative to granting greenway easements.						
Funding	g Rescission	10 years from construction agreement						
	STBG (Federal Highway)	Yes						
Funding Sources NC DOT		No						
	TDA	Yes						

BEAVERDAM CI (WOODFIN GREENWAY)

CREEK





High

# Woodfin Project Status

- Initial cost estimates for the project used \$1m per mile greenway rule of thumb
- Current area greenway cost estimates have escalated to an accepted average of \$2.5m per mile
- Engineering and design efforts have been complicated by:
  - Regulatory requirements
  - Poor land quality
  - Landowner preferences
  - Utility coordination
  - Historical environmental damage and degradation
  - Transportation constraints



# Woodfin Federal & County Funding

	Design Funding County	Design Funding Grants	Total	Estimated Design Cost	Construction Funding County	Construction Funding Grants	Total	Estimated Construction Cost
Riverside Drive Greenway	\$400k	\$1.6m	\$2m	\$2m	\$716k	\$2.864m	\$3.580m	\$6m+
Beaverdam Creek Greenway	\$44k	\$176k	\$220k	\$220k	\$356k	\$1.424m	\$1.780m	\$2m+



#### Obstacles

- Initial design grant was for \$660k for the Riverside Drive portion of greenway
- Current cost estimate from the engineer places our cost estimate at \$1.62m
- Additional capital was needed to advance design
- COVID induced budget problems with NCDOT froze project from March until October.
- Potential exists for funding snag due to reduction in gas tax collections



#### **Corrective Actions**

- Requested and received an additional \$1m through FHWA STBG program administered by French Broad River MPO
- Have worked with NCDOT and French Broad River MPO to prioritize the project as NCDOT works to reauthorize project
- Working with engineering firm to revise project scope upon full authorization from NCDOT
- Greenway project "legs" have been combined to save time and mobilization cost moving forward
- As of October 8th NCDOT provided tentative approval to begin spending funds

#### Milestones

Buncombe County Greenways Master Plan

Silverline land donation

Woodfin Friends group introduces Whitewater Wave concept Woodfin bond referendum

Greenway & Blueway conceptual design

Formal County partnership for greenway project management

Public feedback on proposed projects

Purchase additional property for Silverline Park

TPDF application and award

Silverline Park master plan

Formal Riverlink partnership for key donor fundraising

Preliminary FBR greenway design

Riverside Park master plan

Purchase land for Riverside Park Expansion

Silverline construction

Series 2020 GO Bond Sale

<2015 2016 2017 2018 2019 2020

### Woodfin Greenway & Blueway Project Component Timelines

		2015-2017		CY 2			CY 2019			CY 2020			CY 2021				CY 2022				CY 2023			
1			Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2
	Conceptual	2012: Master Plan (BC)													1							i		
French Broad River	Acquisition						I				ROW			Acquis	sition							i		
& Beaverdam Creek	Design	2017: Req for Qual	Prelim o	design	1		I		F	Req for qua	al			Fi	inal desig	ξn		<b>\</b>				i		
Greenways	Permitting						I								F	Permittin		L						
	Construction																q for posals			Con	struction			
	Conceptual	2015: Conceptual					I																	
	Acquisition	2012: Donation 2017: Acquisition					1																	
Silverline Park	Design		Req for	r qual	Prelim	n design			Req f	for qual	Final d	lesign												
	Permitting	2017: Environ Assess									P	Permitting	g											
	Construction										Req propo			Constru	uction									
	Conceptual	2017: Master Plan																						
Riverside Park	Acquisition									Acquisition	1													
Improvements &	Design							Req fo	or qual		laster Plar evelopmer		Req fo	r qual	Final c	design								
Expansion	Permitting										Environ				Perm	nitting	1							
	Construction																q for posals			Construc	ction			
	Conceptual	2016: Conceptual design																						
	Acquisition																							
Whitewater Wave	Design						Req for	qual?	Prelimir	nary design	1?		Req fo	r qual	Final c	design	1							
	Permitting										I				Permi	itting	1							
	Construction						I				l 						q for posals			Construc	tion			
											<u> </u>				<u> </u>	Piu	- 03413							

#### Woodfin Greenway & Blueway Project Component Timelines

		2015-2017			2018			CY 2				CY 2020				2021			CY 20			CY 2023		
			Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	C	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2
	Conceptual	2012: Master Plan (BC)															_							
French Broad River	Acquisition										ROW			Acqui	isitio	n		_						
& Beaverdam Creek	Design	2017: Req for Qual	Prelim	design					R	eq for qu	al			F	inal o	design								
Greenways	Permitting													ï		Permitt								
	Construction													1			eq for posals			Constru	ıction			
	Conceptual	2015: Conceptual																						
	Acquisition	2012: Donation 2017: Acquisition												I										
Silverline Park	Design		Req fo	r qual	Prelim	design			Req fo	or qual	Final d	lesign												
	Permitting	2017: Environ Assess									Р	ermittin		1										
	Construction										Req propo			Consti	ructio	on								
	Conceptual	2017: Master Plan											_											
Riverside Park	Acquisition								A	Acquisitio	n			!										
Improvements &	Design							Req fo	r qual		laster Pla velopme		Req fo	r qual	Fi	inal design								
Expansion	Permitting										Environ	Assess			F	Permitting								
	Construction																eq for posals		Cons	tructio	n			
	Conceptual	2016: Conceptual design												ī										
	Acquisition																							
Whitewater Wave	Design				Prelim	design							Req fo	r qual	Fi	inal design								
	Permitting														F	Permitting								
	Construction																eq for posals		Cons	tructio	n			
											•													L.

# Tourism Development Authority Tourism Product Development Fund

	Project element	Fiscal year (ending June 30)	Current TPDF funding	Fiscal year (ending June 30)	Proposed TPDF funding	Remaining funding gaps
Phase I	FBR Greenway 1	2018	\$ 150,000	2023	\$ 465,773	\$ -0-
Phase I	Silverline Park	2018	\$ 650,000	2021-2022	\$ 650,000	\$ -0-
Phase II	FBR Greenway 2	2019-2020	\$ 610,000	2023	\$ 380,000	\$ 1,443,261
Phase II	Riverside Park Expansion	2019-2020	\$ 140,000	2023	\$ 140,000	\$ 831,689
Phase II	Whitewater Wave	2019-2020	\$ 600,000	2023	\$ 600,000	\$ 1,514,000
Phase III	Beaverdam Creek Greenway	2021	\$ 100,000	2023	\$ 14,227	\$ -0-
Totals			\$ 2,250,000		\$ 2,250,000	\$ 3,788,950

#### **Woodfin Greenway & Blueway**

#### ALL ESTIMATES ARE SUBJECT TO CHANGE AS PROJECTS PROCEED

**REVISED ESTIMATES (SEPTEMBER 2020)** 

PROJECT FINANCES		Greenwa	y Projects				Parks Projects		
	French Broad Greenway Section 1 (MSD to Silver- Line Park)**	French Broad Greenway Section 2 (Silver-Line Park to Broadway)**	Beaverdam Crk Greenway (MSD to Woodfin Ave.)***	Greenways Total	SiverLine Park†	Whitewater Wave ††	Riverside Park Improvements and Expansion (Phase 1) †††	Parks Total	Totals
Project Costs									
Acquisition costs	98,332	42,668	-	141,000	556,000	-	600,000	1,156,000	1,297,000
Design costs	1,128,242	489,558	288,000	1,905,800	265,235	382,000	235,250	882,485	2,788,285
Construction costs	2,195,501	1,945,327	1,920,000	6,060,828	1,890,459	1,262,000	2,045,660	5,198,119	11,258,947
Project Contingency	987,975	875,397	331,200	2,194,573	189,046	500,000	542,100	1,231,146	3,425,719
Total Project Costs	4,410,050	3,352,950	2,539,200	10,302,201	2,900,740	2,144,000	3,423,010	8,467,750	18,769,951
Funding Sources									
Woodfin GO bonds proceeds	418,939	-	-	418,939	1,629,740	-	2,451,321	4,081,061	4,500,000
Woodfin General Fund contribution	-	-	-	-	556,000	-	-	556,000	556,000
Federal Highway Administration (NCDOT) *	2,820,270	1,223,751	2,019,978	6,064,000	-	_	-	-	6,064,000
Buncombe County TDA TPDF grant	465,773	380,000	14,227	860,000	650,000	600,000	140,000	1,390,000	2,250,000
Buncombe County contrib (20% match NCDOT) *	705,068	305,938	504,995	1,516,000	-	-	-	-	1,516,000
Friends of Woodfin Greenway Blueway	-	-	-	-	-	30,000	-	30,000	30,000
Riverlink - community contributions	-	-	-	-	-	-	-	-	-
Pigeon grant (wetlands only)	-	-	-	-	35,000	-	-	35,000	35,000
Cannon grant (landscaping only)	-	-	-	-	25,000	-	-	25,000	25,000
Duke Energy grant		-	-	-	5,000	-	-	5,000	5,000
Total Project Sources	4,410,050	1,909,689	2,539,200	8,858,939	2,900,740	630,000	2,591,321	6,122,061	14,981,000
Additional Funding Targets	-	(1,443,261)	-	(1,443,261)	-	(1,514,000)	(831,689)	(2,345,689)	(3,788,950)

#### Additional information



Woodfin Greenway & Blueway @ Riverlink.org



Town of Woodfin Parks and Greenways @ Woodfin-NC.gov



**Buncombe County Greenways** @ BuncombeCounty.org

# Questions?

# Thank you for your continued support!



# TPDF AMENDMENT REQUEST

#### Woodfin Blueway & Greenway

#### **Pat Kappes**

- The amendment request before the board is to extend the Woodfin Blueway & Greenway project completion date from December 31, 2020 to December 31, 2023, and
- Restructure the disbursement schedule from the standard three payments to six disbursements paid upon completion of the six individual projects included in the scope.
- Questions/Discussion?

PROJECT ELEMENT	TPDF FUNDING
French Broad River Greenway 1	\$ 465,773
Silverline Park	\$ 650,000
French Broad River Greenway 2	\$ 380,000
Riverside Park Expansion	\$ 140,000
Whitewater Wave	\$ 600,000
Beaverdam Creek	\$ 14,227

# TPDF AMENDMENT REQUEST

#### Woodfin Blueway & Greenway

#### Chairman Himanshu Karvir

#### Motion for consideration:

Motion to extend the Woodfin Blueway & Greenway project completion date from December 31, 2020 to December 31, 2023, and restructure the disbursement schedule from the standard three payments to six disbursements paid upon completion of the six individual projects included in the scope as presented.

## ROLL CALL VOTE

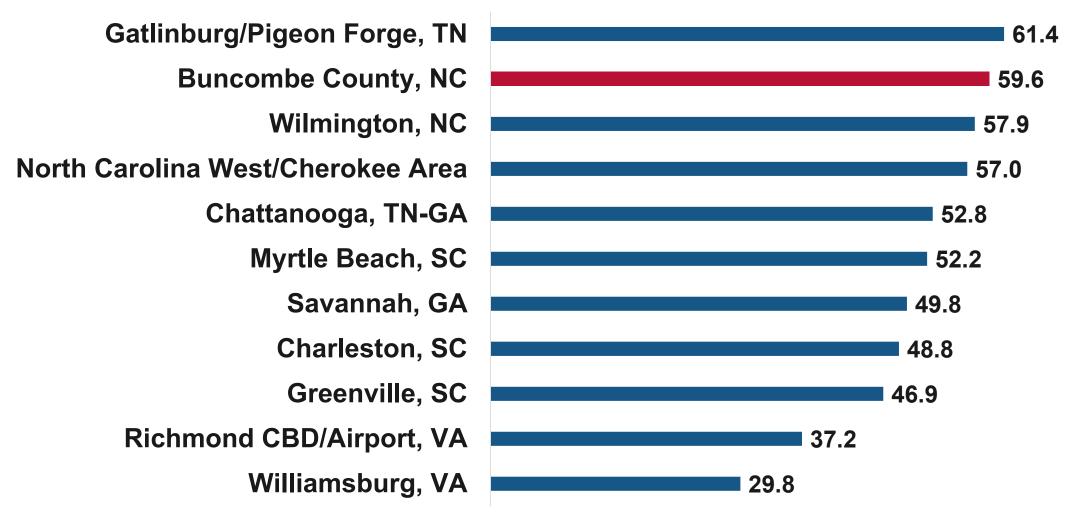
#### Chairman Himanshu Karvir

- Vice Chairman Gary Froeba
- Leah Ashburn
- Andrew Celwyn
- Brenda Durden
- John Luckett
- John McKibbon
- Kathleen Mosher
- Chairman Himanshu Karvir

# INTERIM EXECUTIVE'S REPORT

CHRIS CAVANAUGH INTERIM EXECUTIVE

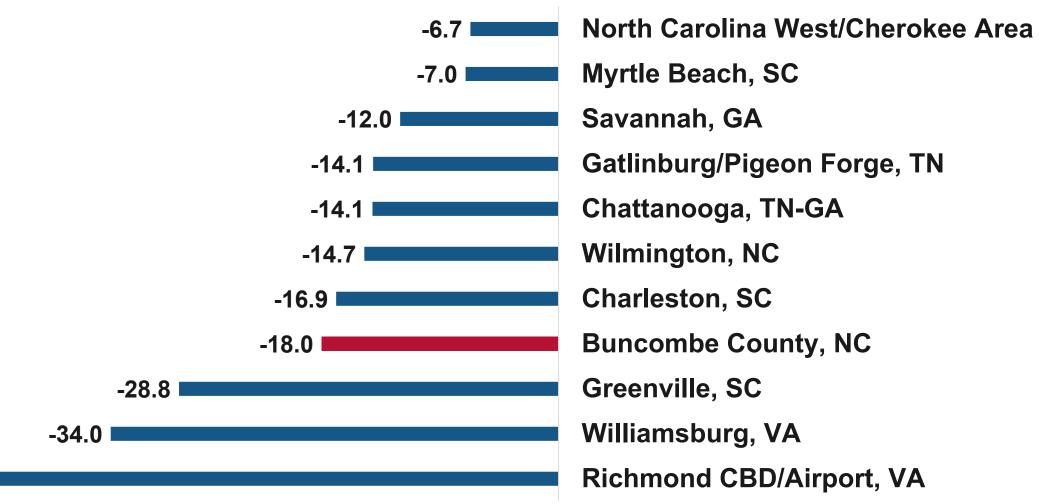
# PEER DESTINATION HOTEL OCCUPANCY: SEPTEMBER 2020



Source: Smith Travel Research (hotels only)

#### PEER DESTINATION HOTEL DEMAND:

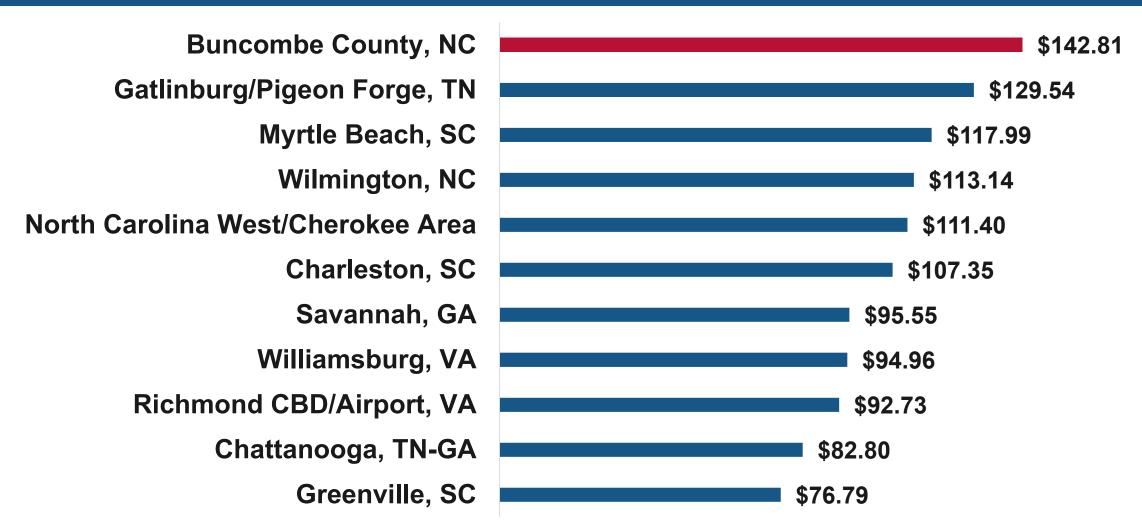
% CHANGE, SEPTEMBER 2020 VS. YR AGO



Source: Smith Travel Research (hotels only)

-47.1

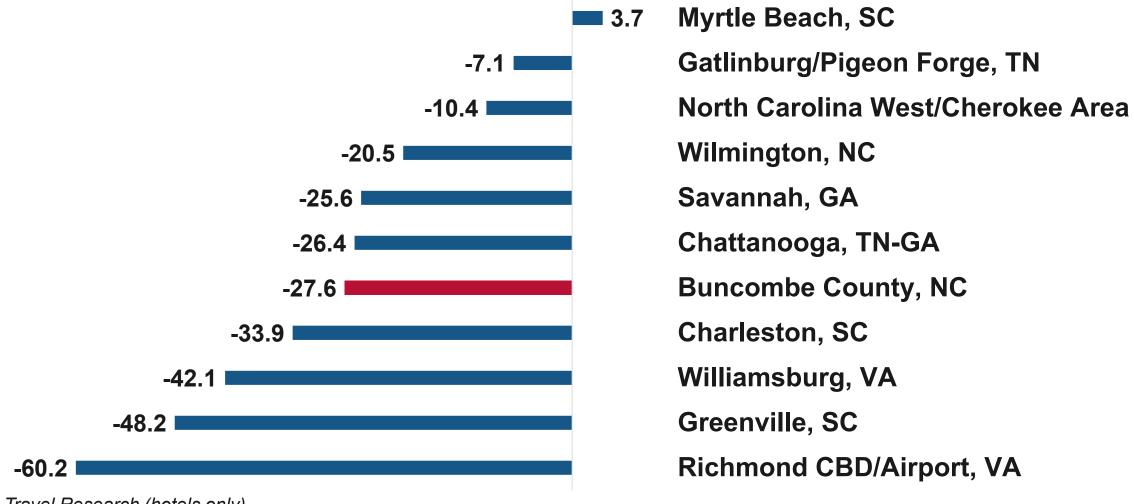
# PEER DESTINATION HOTEL ADR: SEPTEMBER 2020



Source: Smith Travel Research (hotels only)

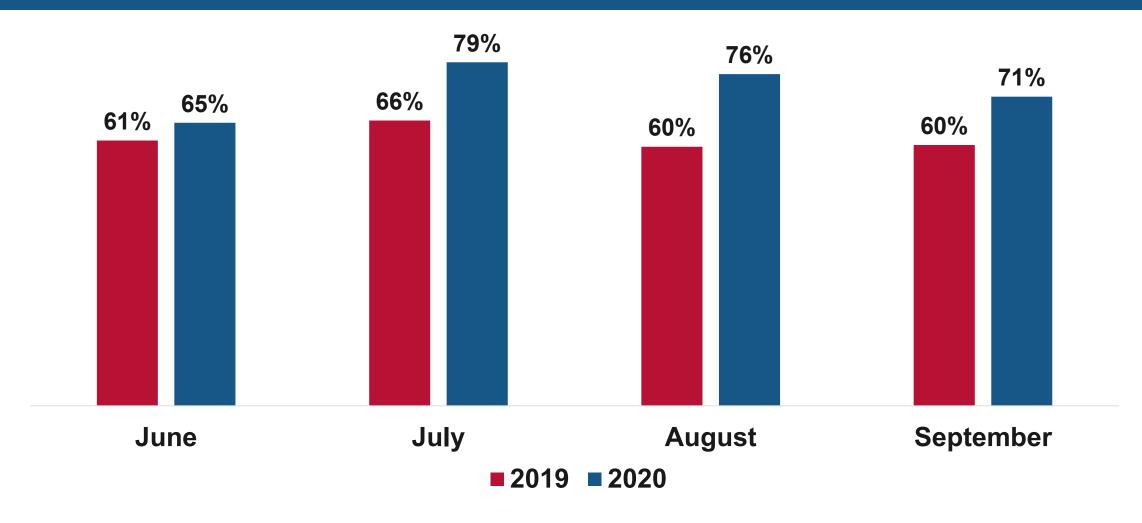
## PEER DESTINATION HOTEL REVENUE:

% CHANGE, SEPTEMBER 2020 VS. YR AGO



Source: Smith Travel Research (hotels only)

# | ENTIRE PLACE SHORT-TERM RENTAL OCCUPANCY | BUNCOMBE COUNTY, JUNE - SEPT 2020 VS. YR AGO

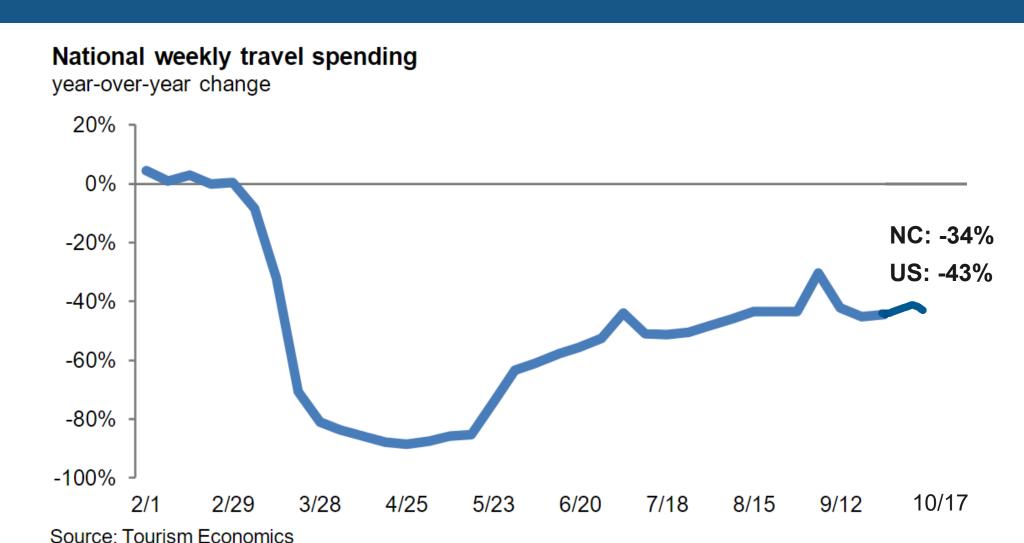


Source: AirDNA



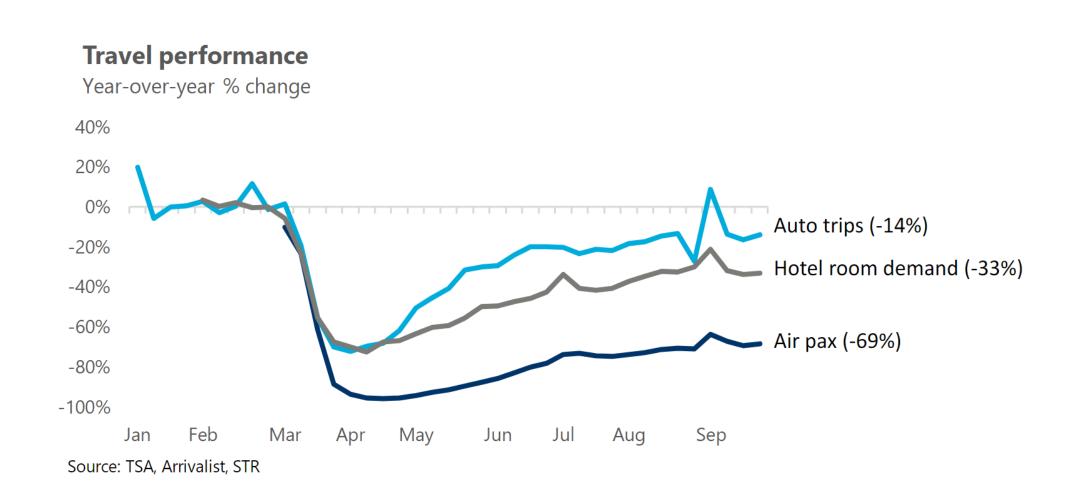


## THE DECLINE IN NATIONAL TRAVEL SPENDING HAS MOSTLY LEVELED OFF, BUT REMAINS WELL BELOW 2019



# LEISURE DRIVE TRAVEL CONTINUES TO LEAD THE RECOVERY

#### Three snapshots of the travel landscape



# Air Travel High: TSA Screens 1 Million For 1st Time Since March

October 19, 2020 · 7:24 PM ET

DAVID SCHAPER

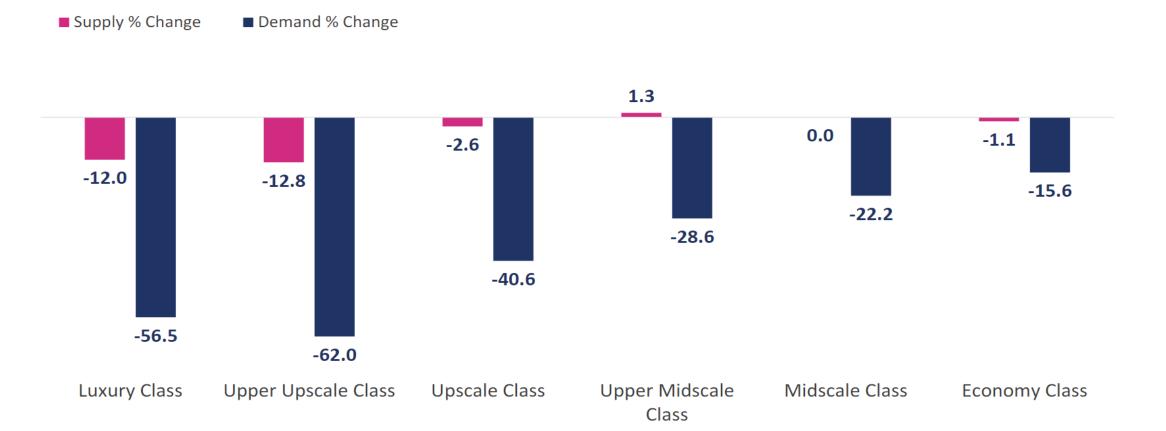


## LOSS OF GROUP AND CORPORATE TRAVEL HAS DRAMATICALLY AFFECTED TOTAL U.S. DEMAND FOR SOME HOTEL TYPES

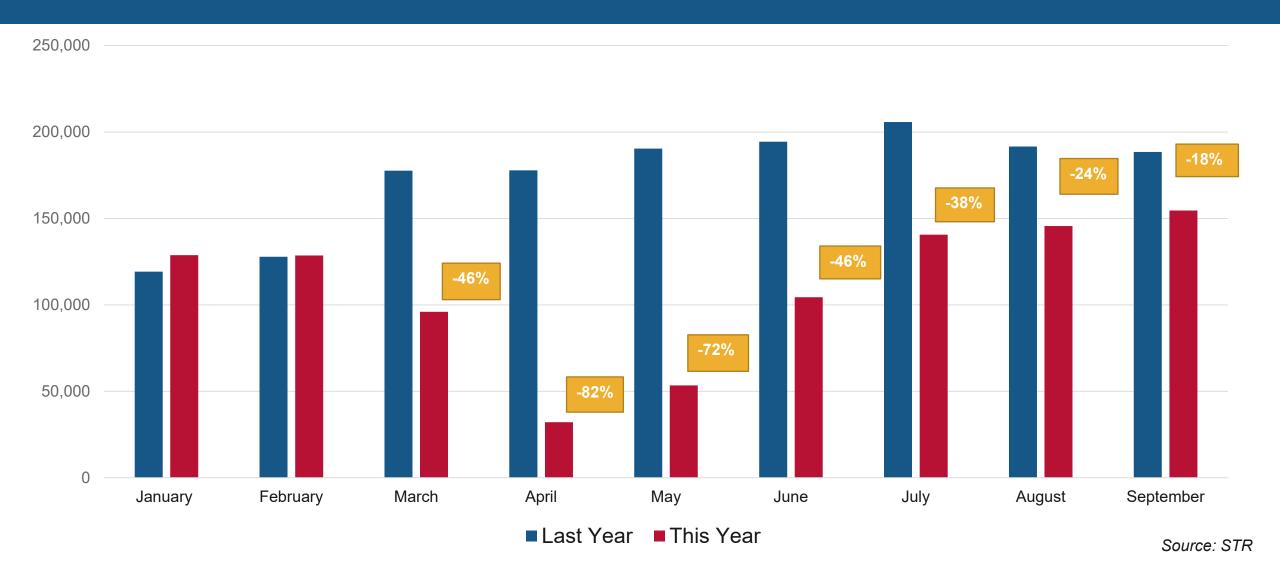
## No Groups And Little Corporate Demand

August 2020





## BUNCOMBE COUNTY HOTEL ROOM DEMAND



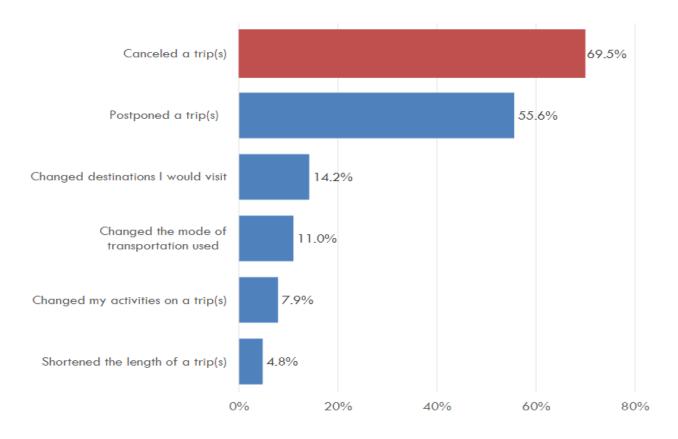


## OVER 2/3 OF AMERICANS HAVE CANCELED A TRIP DUE TO COVID, BUT 56% ALSO SIMPLY *POSTPONED* ONE

#### HOW THE CORONAVIRUS HAS IMPACTED TRAVEL

Question: How has the coronavirus situation affected your travel? (Select all that apply)

Due to the coronavirus situation, l have



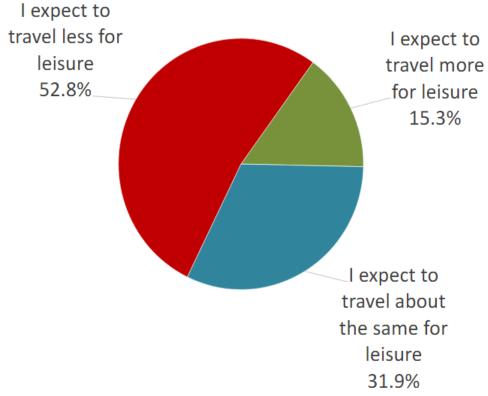


# ABOUT 50% OF TRAVELERS EXPECT TO TRAVEL AS MUCH OR MORE IN THE NEXT 12 MONTHS

#### TRAVEL IN THE NEXT TWELVE MONTHS: TRIPS

Question: In the next 12

months, do you expect to travel more or less for leisure than you did in the most recent 12-month period?

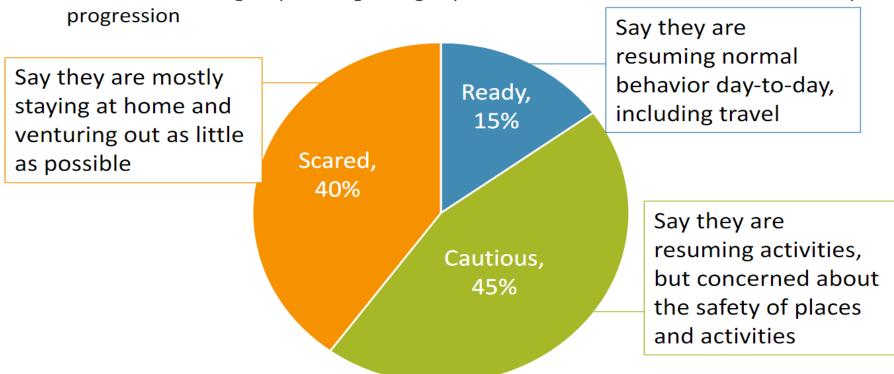


# OTHER RESEARCH SHOWS A SIMILAR SEGMENTATION OF AMERICAN TRAVELERS

#### **Three Groups Emerged**

Defined by reported behaviors

The size of these groups changed slightly from week to week – but not in a steady

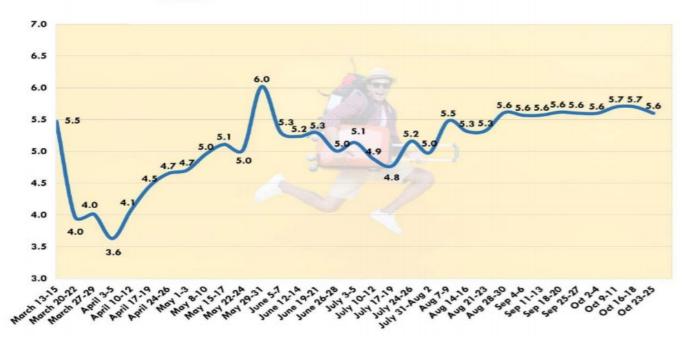


# THE LEVEL OF PERSONAL EXCITEMENT ABOUT TRAVEL IS LARGELY UNCHANGED IN THE LAST FEW WEEKS...

#### **EXCITEMENT TO TRAVEL RIGHT NOW**

MARCH 13 - OCTOBER 25





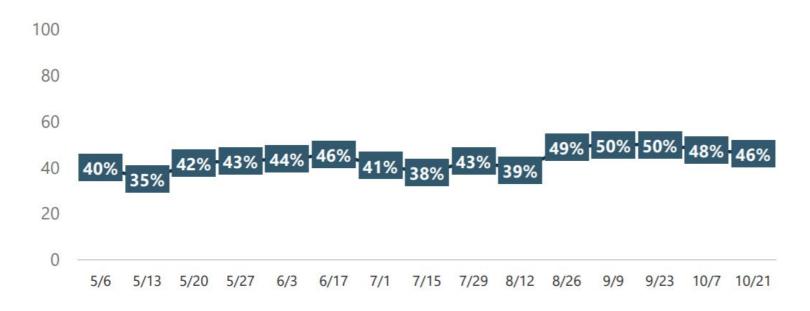
Question: Imagine that a good friend (or close family member) asks you to take a weekend getaway with them sometime in the next month. How excited would you be to go? (Assume the getaway is to a place you want to visit)



# THE NATIONAL PERCEPTION OF TRAVEL <u>SAFETY</u> HAS BEEN STAGNANT IN THE LAST FEW WEEKS

#### TRAVEL PERCEPTIONS

#### I Feel Safe Traveling Outside My Community Comparison of Travelers Who Strongly Agree or Agree

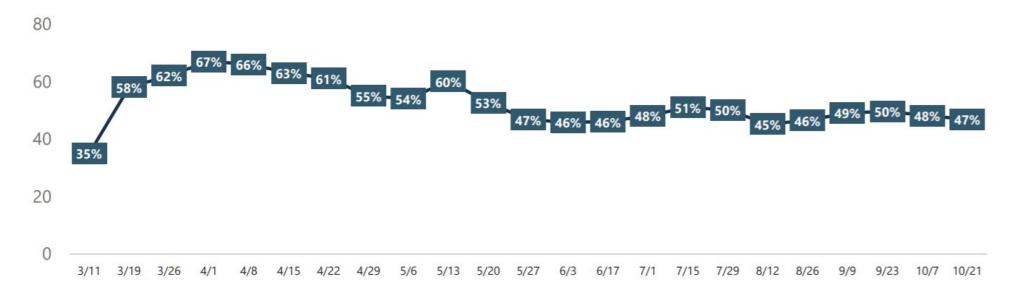




# ABOUT HALF OF TRAVELERS SAY THAT CORONAVIRUS WOULD GREATLY IMPACT DECISION TO TRAVEL IN NEXT 6 MONTHS

#### **IMPACT ON TRAVEL PLANS**

## Indicated that <u>Coronavirus</u> Would Greatly Impact their Decision to Travel in the Next Six Months



# PERSONAL FINANCES ARE LESS OF A THREAT THAN THE PERCEPTION OF PERSONAL HEALTH RISKS

#### NATIONAL ANXIETY MAP: HIGH CONCERNS ABOUT COVID-19'S IMPACT

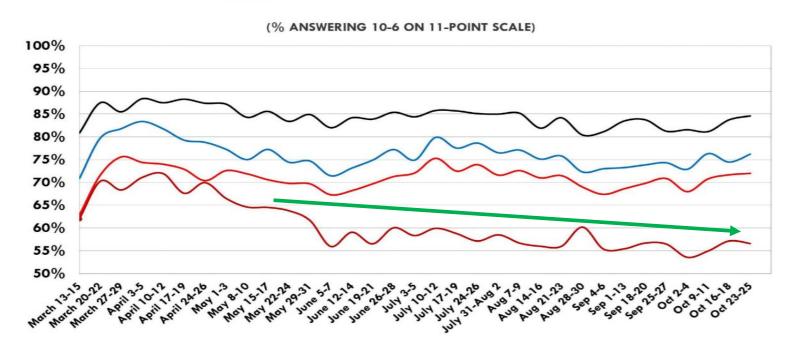
AS OF OCTOBER 25TH









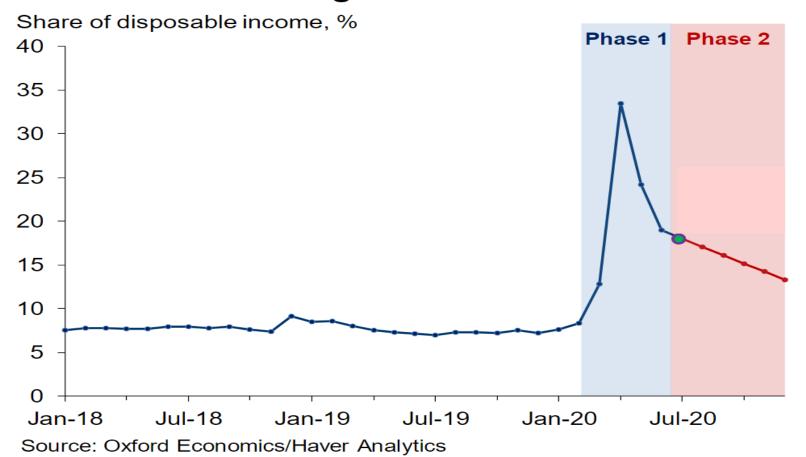




## SOME CATEGORIES HAVE BENEFITED GREATLY FROM AN INCREASE IN PERSONAL SAVINGS & THE STIMULUS

#### Rebound in spending supported by savings

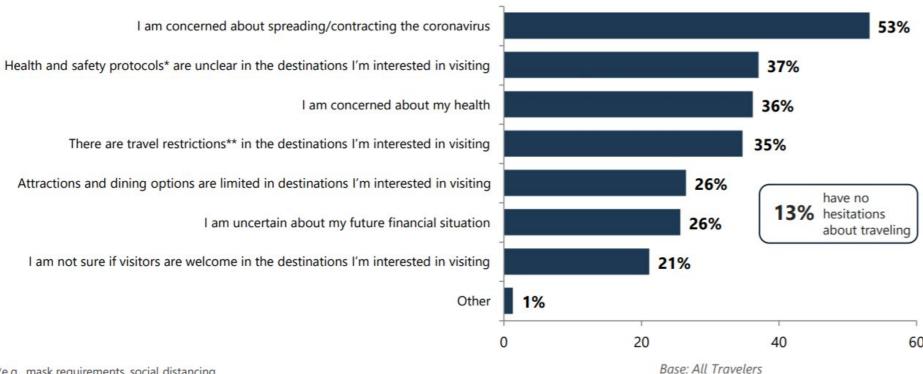
#### **US: Personal saving rate**



## TRAVELERS' HESITATIONS REVEAL A VARIETY OF COVID CONCERNS, SOME OF WHICH CAN BE ADDRESSED

#### IMPACT ON TRAVEL PLANS

#### **Factors Preventing Travelers From Taking a Trip**



<sup>\*</sup>e.g., mask requirements, social distancing

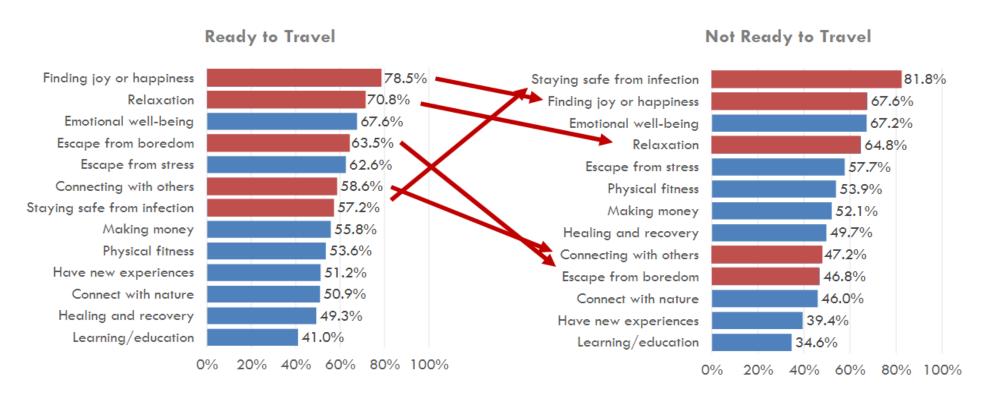




<sup>\*\*</sup>e.g., travel quarantines

## CLEAR DIFFERENCES IN PRIORITIES BETWEEN THOSE READY TO TRAVEL AND THOSE WHO AREN'T

#### LIFESTYLE PRIORITIES: BY READINESS TO TRAVEL



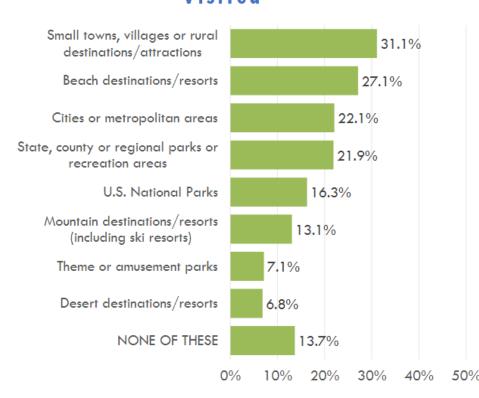
#### % High priority or Essential priority



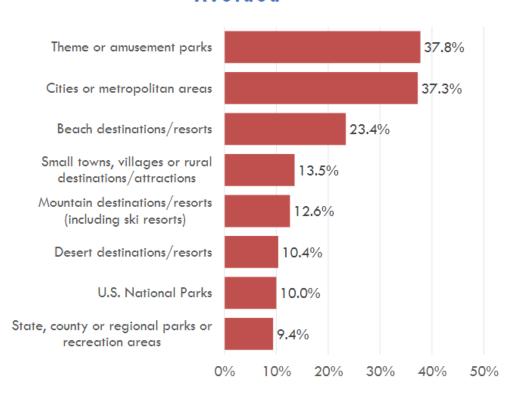
# TRAVELERS PREFERRED SMALL TOWNS AND BEACHES FOR THEIR TRIPS THIS SUMMER...

#### DESTINATION TYPES VISITED AND AVOIDED

#### Visited



#### Avoided



Question: Which types of destinations did you visit on your most recent summer leisure trip(s)? (Select all that apply)

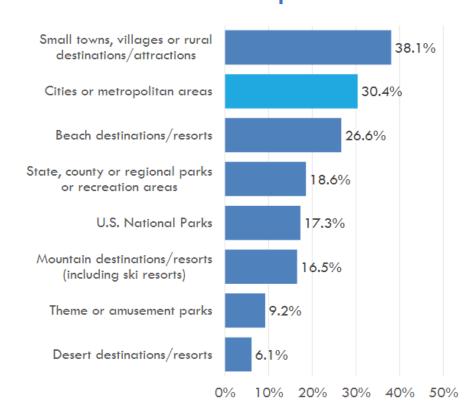
Question: Did you SPECIFICALLY AVOID any of these destination types this summer due to the Coronavirus situation? (Select all that apply)



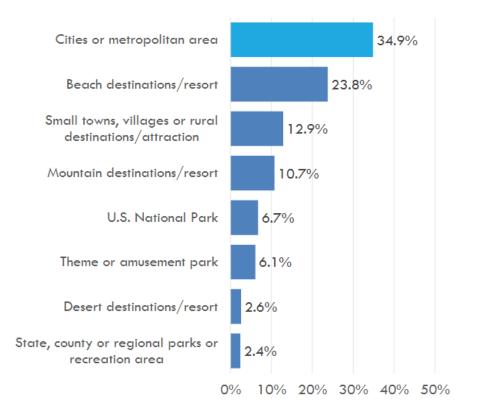
# ...BUT THERE'S PENT-UP DEMAND FOR VISITING CITIES OVER THE NEXT YEAR

#### MOST DESIRED DESTINATION TYPES

#### On Fall Trips



#### In the Next 12 Months





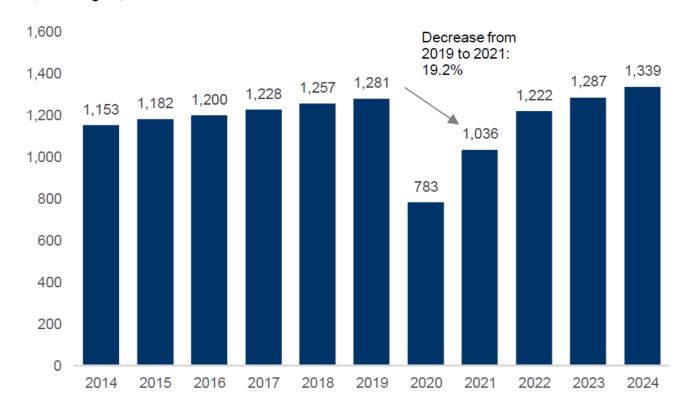
## MEETING AND EVENT IMPACTS

- Current focus of most planners is to push many (but not all) events into 2Q 2021 and beyond.
- Planners still have a fair amount of confidence in the future of meetings and events.
- More local and regional events, and events with 100 or fewer attendees, continue to be the focus of most planners.
- Planners have the highest optimism for SMERF and sports events over the next 12-18 months.
- Boutique hotels, resorts most likely to attract meetings in the shortterm, although outlook for almost all venue types has been improving.

#### US hotel room demand: down 39% this year

#### **Demand**

US, room nights, in millions



However, next year will recover to 81% of 2019 demand levels

Back to "par" in 2023

Source: STR; Tourism Economics

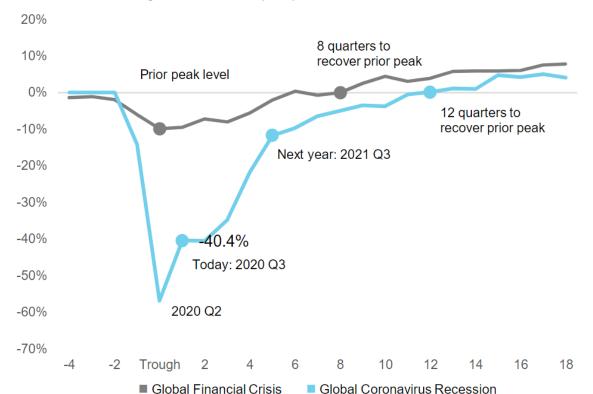


## TOTAL US HOTEL ROOM DEMAND IS NOT EXPECTED TO RETURN TO PRE-PANDEMIC LEVELS UNTIL LATE 2023

#### **US** hotel room demand: 3-year recovery period (2023Q3)

#### Room demand: US

Quarters relative to trough, level relative to prior peak



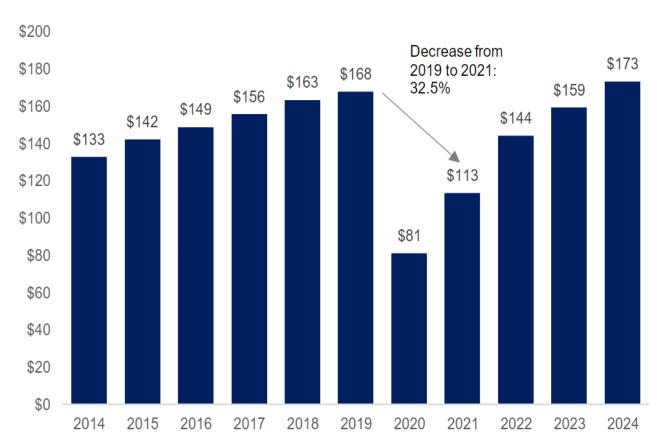
Compares to 2 years after GFC...

But we start the timer in 2021Q2 in a post-pandemic world

## ROOM REVENUE EXPECTED TO RETURN MORE SLOWLY DUE TO DISCOUNTING IN SOME SEGMENTS

#### Room revenue

US, in billions

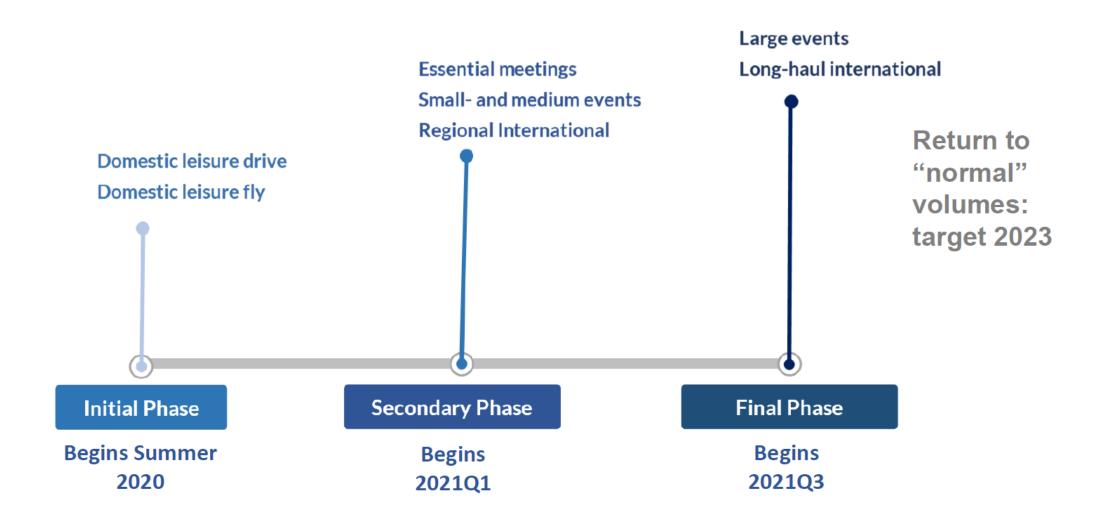


Compares to 9 quarters after GFC...

Revenue will recover to 68% of 2019 levels in 2021

...86% of prior peaks in 2022

#### Anatomy of a travel recovery





## KEY TAKEAWAYS

- Caution against any autumnal "irrational exuberance."
- Roughly half of American travelers are open to travel.
- Tourism sector recovery will be fragile and very uneven for months to come.
- The availability of a vaccine will help but is no guarantee of a quick return to pre-pandemic levels of activity.
- Buncombe County is well positioned for recovery, but will also face significant competition for time and dollars.
- Next few months will still be challenging.

## KEY STRATEGIC RESPONSES

### Focus upon:

- Safety, pre- and during the visit
- Regional markets
- Audiences most likely to travel and travel responsibly
- Inspirational, aspirational, yet practical messaging
- "Lowest hanging fruit" in groups and events
- Building future demand for the destination
- Flexibility



#### **Adam Sacks**

President, Tourism Economics 1mo • Edited • 🔞

All our forecasts and scenarios are moored to the non-negotiable assumption that travel will fully recover. The pandemic will end. The drivers of travel – income growth, demographic shifts, the importance of meetings and the intrinsic value of a vacation – will still be intact on the other side. History supports the premise; recovery is inevitable.







♦ ♦ ♦ 402 · 58 Comments





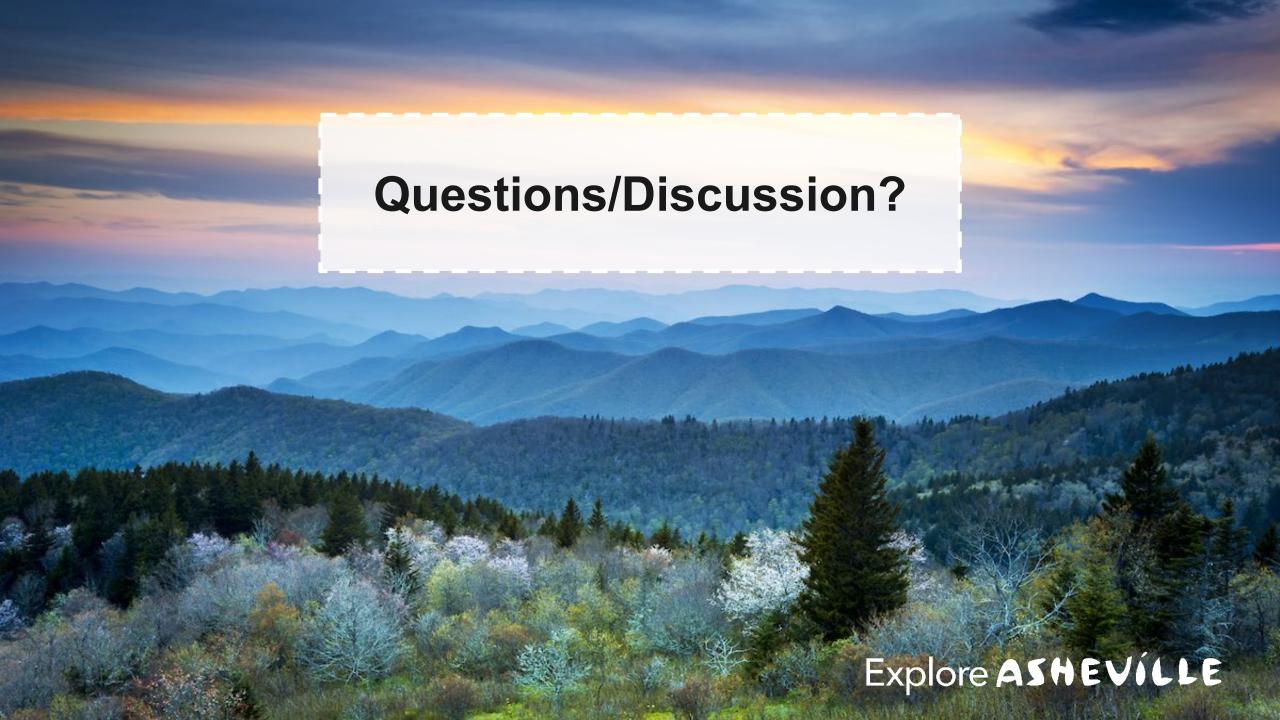






35,985 views of your post in the feed





# VISITOR SAFETY INITIATIVES

Pat Kappes

**Director of Community Engagement** 







## **COLLABORATIVE EFFORT**













## DESIGNED BY LOCAL ARTIST

Asheville Area Arts Council managed the artist selection process

Submissions received from three local artists; Artists paid for design concepts



**Will Hornaday** 



## **Tourism Recovery Grant Program**

Provided by The Coronavirus Aid, Relief, and Economic Security (CARES) Act

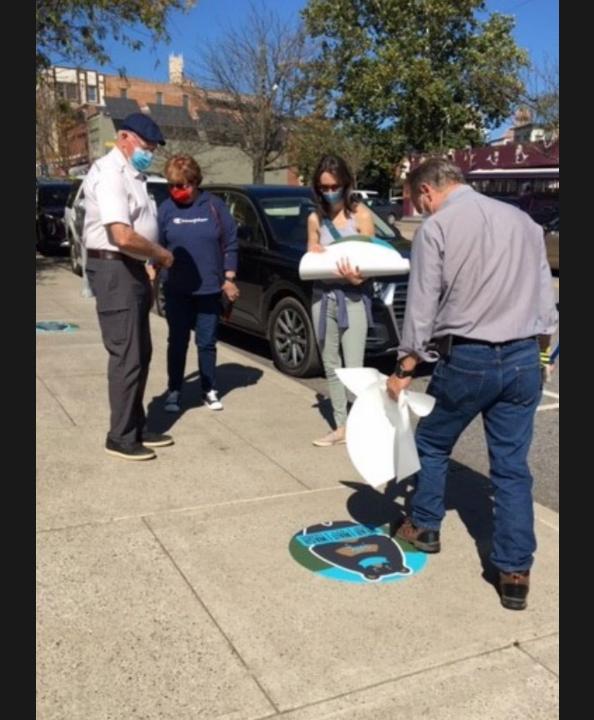
Administered through the Economic Development Partnership of North Carolina (EDPNC)

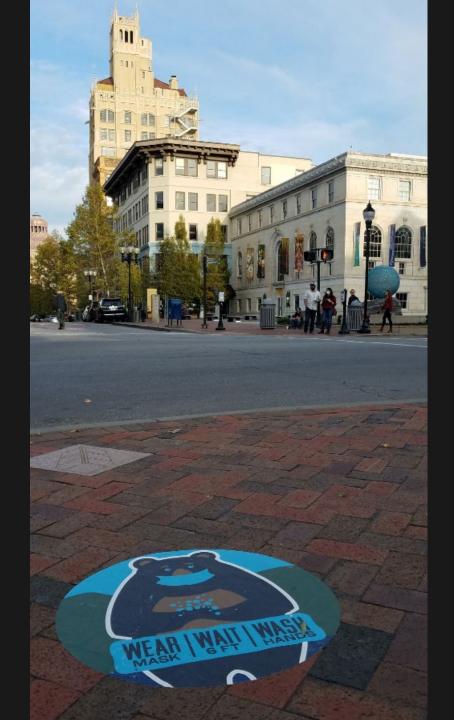
- Funding available to DMOs for promotional efforts in support of Response & Recovery
- Explore Asheville received \$15,000 grant

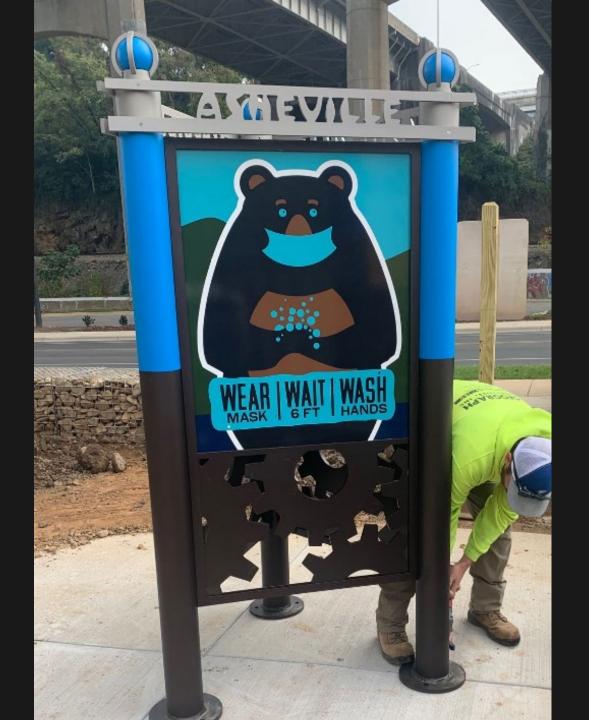


**Flyers Posters Sidewalk Decals Window Clings Barricade Banners Pole Banners Wayfinding Kiosks** 

















### **GEOFENCING CAMPAIGN**

Objective: Utilize geofencing campaign to deliver COVID safety messages in the form of digital ads

- Served to those who enter heavily trafficked geofenced areas in Buncombe County
  - Downtown Central Business District
  - South Slope
  - Biltmore Village
  - River Arts District
- Flighting: October 5 December 31, 2020
- Creative aligned with new custom creative of COVID messaging being implemented throughout the County



#### **NEW VISITOR SAFETY INITIATIVE**

Questions?



# ADVERTISING UPDATE



# IMARLA TANBELLINI

Deputy Director/ VP of Marketing

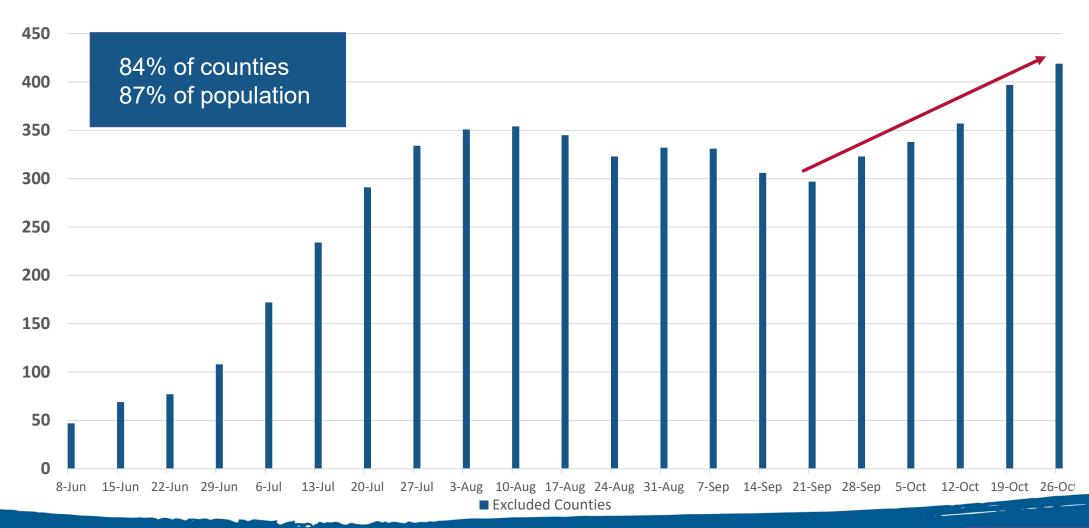
ASHEVILLE



# CURRENT STATUS

#### **Market Exclusions – Current Status**

Weekly County Saturation



### MARKET EXCLUSIONS – DMA

#### Same Methodology | Different Approach

#### Allows for more precision targeting

DMA	<b>Total Counties</b>	Total Excluded	% Excluded	WoW Change
ATLANTA (GA)	53	34	64%	0%
AUGUSTA (GA)	18	14	78%	56%
BOWLING GREEN (KY)	8	8	100%	0%
CHARLESTON (SC)	6	6	100%	50%
CHARLESTON (WV) - HUNTINGTON (WV)	34	30	88%	0%
CHARLOTTE (NC)	22	22	100%	0%
CHATTANOOGA (TN)	18	18	100%	6%
COLUMBIA (SC)	11	8	73%	14%
FLORENCE (SC) - MYRTLE BEACH (SC)	8	8	100%	0%
GREENSBORO (NC) - HIGH POINT (NC) - WINSTON SALEM (NC)	15	14	93%	0%
GREENVILLE (NC) - NEW BERN (NC) - WASHINGTON (NC)	15	13	87%	0%
GREENVILLE (SC) - SPARTANBURG (SC) - ASHEVILLE (NC) - ANDERSON (SC)	28	25	89%	9%
HUNTSVILLE (AL) - DECATUR (AL) - FLORENCE (AL)	11	11	100%	0%
KINGSPORT (TN) - JOHNSON CITY (TN) - BRISTOL (TN)	19	18	95%	0%
KNOXVILLE (TN)	22	21	95%	5%
LEXINGTON (KY)	39	35	90%	3%
MACON (GA)	22	10	45%	-9%
NASHVILLE (TN)	47	47	100%	2%
RALEIGH (NC) - DURHAM (NC) - FAYETTEVILLE (NC)	22	18	82%	0%
WILMINGTON (NC)	5	5	100%	0%

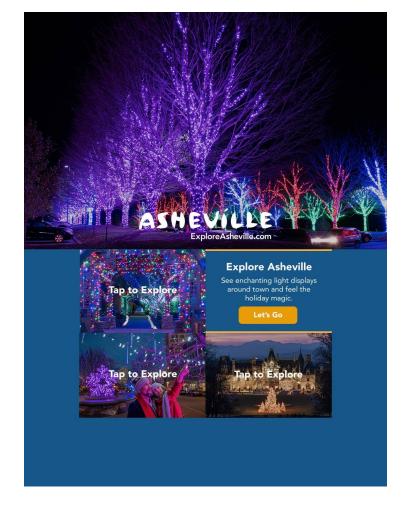
### HOLIDAY CREATIVE



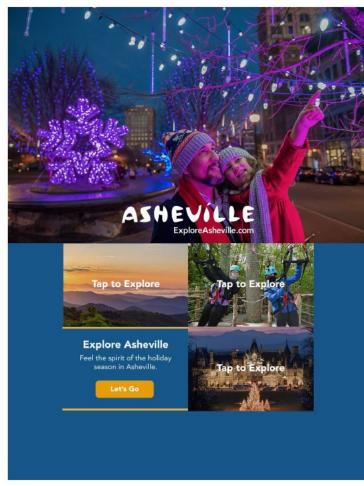
Undertone Enhanced Standard



Rich Media - Undertone



Rich Media - Undertone



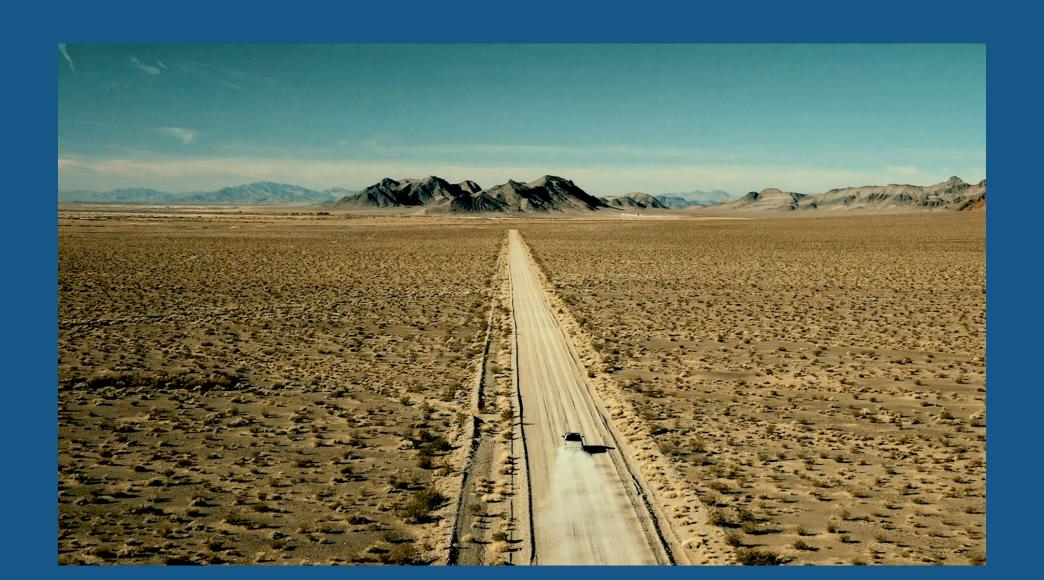
Front

Rack



# WHAT'S IN THE MARKET

### LET'S GO THERE - FALL



### LET'S GO THERE – HOLIDAY



#### VISIT NC MARKETING PARTNERSHIP



























**BACKPACKER** 







#### Maui Invitational Advertising Sponsorship

- One :30 commercial unit per game (12 total) ESPN network family
- Titus & Tate Brand Content
  - Branded, short form video capturing Asheville experiences
  - Video lives on Twitter, Instagram and YouTube
- ESPN In Game Destination Bumpers
  - Two per game (24 total) b-roll features (:05-:15 seconds) that highlight Asheville area and attractions between games and commercial breaks
- Web site integration and official sponsor recognition



### New Google Beta Search Ads

- Mobile ads only
- Use our existing inventory of strong, seasonal images in paid search in a cost-effective way to make our ads more compelling
- Images mean we capture more attention on the page and drive higher click through rates
- Part of our search ad inventory

Holidays in Asheville, NC | Safety is in our nature | Top 50 Travel Destination

Ad exploreasheville.com/Asheville/Holiday

Mask wearing isn't forever, but you can still make forever memories with our safety pledge. Celebrate the holiday season in Asheville, N...

Holidays in Asheville, NC | Safety is in our nature | Top 50 Travel Destination

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# IMPACT OF PR



RD.COM > ARTS & ENTERTAINMENT



#### **Parade**

#### **DESTINATIONS**

#### Shop and dine while maintaining social distance in these picturesque places

Erica Lamberg Special to USA TODAY

Published 11:30 a.m. ET Sep. 1, 2020



, North Carolina, is nestled among the Blue Ridge Mountains and surrounded by close to one million acres of wilderness areas and parks, including the famed Blue Ridge Parkway. Explore Asheville

#### **Asheville, North Carolina**

Capturing views of the Blue Ridge Mountains, Asheville is conveniently located in the center of the Eastern Seaboard. Asheville is known natural attractions, and hiking trails, so consider a lesser-known path offering the chance to explore the mountain landscape with solitude on a trail less traveled. Asheville's <u>Hike Finder</u> tool helps trekkers choose trail experiences based on features, difficulty, views, and

#### 11 Amazing Black Artists Who **Have Been Flying Under the** Radar

Jeremy Helligar

Updated: Oct. 08, 2020

They're bringing vibrant bursts of color to canvases in an increasingly diverse art world.



COURTESY VISIT NC (2)

#### **Jenny Pickens**

On July 3, when the Asheville Arts Council in North Carolina announced the three artists who would create the new Black Lives Matter downtown mural, one of the trio was Asheville native Jenny Pickens. It's a somewhat familiar gig for Pickens, who has already designed and painted a number of murals around her hometown and recently became the first Artist in Residence at 22 London, a local art studio.

#### 12 Fall Foliage Trips to Plan Right Now Because Leaf Peeping Season is At Its Peak

OCTOBER 12, 2020 - 9:01 AM - 0 COMMENTS











KELLI ACCIARDO @kelliacciardo





all is in full swing and along with apple and pumpkin picking, copious amounts of plaid, Oktoberfest shenanigans and sweater weather, comes leaf peeping season, which is a big deal to nature-lovers and Instagrammers alike.

Planning a weekend escape around scenic drives cascaded by trees changing colors has basically become the quintessential way to welcome

### IN THE NEWS — FALL



9 Beautiful
Destinations to
View Fall Foliage

UVPM: 5,833,836

### Southern Living

What to Expect for Fall Foliage in Asheville This Year

UVPM: 1,944,926

### **AFAR**

16 Fall Road Trip
Ideas Throughout
the US

UVPM: 630,943



5 Fall Vacation
Ideas for the
Socially-Distanced
Traveler

UVPM: 1,184,370

#### TRAVEL+ LEISURE

10 Best Fall Vacations for Foliage Views

UVPM: 2,005,222

### Parade

14 Fall Foliage Trips to
Plan Right Now
Because Leaf Peeping
Season is At Its Peak

UVPM: 1,599,153



The Best Fall
Foliage
Destinations for
Bike Trips

UVPM: 306,864

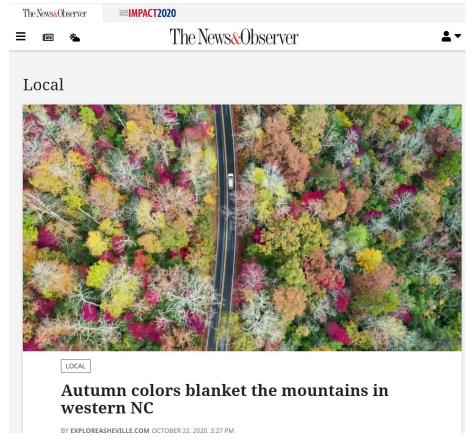


10 beautiful places in the US to see fall foliage

UVPM: 21,295,210

#### DRONE FOOTAGE RELEASE







### IN THE NEWS - HOLIDAY



5 Holiday Ideas for Reconnecting on the Road UVPM: 22,733

### VERANDA

12 Idyllic **Destinations to** Spend the Holidays at This Winter

UVPM: 122,030

## VERANDA HouseBeautiful

14 Thanksgiving **Destinations to** Satisfy Your Wanderlust This Fall

UVPM: 122,030

### **DEPARTURES**

The Best Holiday Vacations in the US to Book for a Festive Getaway

Reach: 1,400,000

Celebrate Christmas at Biltmore

UVPM: 2,549,649



7 Magical U.S. Towns to Visit **During Christmas** 

UVPM: 125,275



# CITY COUNCIL UPDATE

#### Councilmember Julie Mayfield

Asheville City Council Update

# BC COMMISSION UPDATE

#### Commissioner Joe Belcher

**Buncombe County Commission Update** 

### MISCELLANEOUS BUSINESS

#### Chairman Himanshu Karvir

Miscellaneous Business

### PUBLIC COMMENTS

#### Chairman Himanshu Karvir

Members of the Public were invited to submit comments via email to <a href="mailto:reply@ExploreAsheville.com">reply@ExploreAsheville.com</a> through 4:00 p.m. on Tuesday, October 27, 2020.

There were no comments received by the deadline.

# ADJOURNMENT

#### Chairman Himanshu Karvir

Call for Motion to Adjourn the Meeting

### ROLL CALL VOTE

#### Chairman Himanshu Karvir

- Vice Chairman Gary Froeba
- Leah Ashburn
- Andrew Celwyn
- Brenda Durden
- John Luckett
- John McKibbon
- Kathleen Mosher
- Chairman Himanshu Karvir

# NEXT BCTDA MEETING



Thanks for attending!

The next BCTDA meeting will be on

Wednesday, November 18, 2020

at 9:00 a.m.